BECKHOFF New Automation Technology

Manual | EN

# C6515

## Industrial PC


2025-04-28 | Version: 2.0

# Table of contents

# 1 Notes on the documentation

This description is intended exclusively for trained specialists in control and automation technology who are familiar with the applicable national standards.
The documentation and the following notes and explanations must be complied with when installing and commissioning the components.
The trained specialists must always use the current valid documentation.

The trained specialists must ensure that the application and use of the products described is in line with all safety requirements, including all relevant laws, regulations, guidelines, and standards.

### Disclaimer

The documentation has been compiled with care. The products described are, however, constantly under development.
We reserve the right to revise and change the documentation at any time and without notice.
Claims to modify products that have already been supplied may not be made on the basis of the data, diagrams, and descriptions in this documentation.

### Trademarks

Beckhoff®, TwinCAT®, TwinCAT/BSD®, TC/BSD®, EtherCAT®, EtherCAT G®, EtherCAT G10®, EtherCAT P®, Safety over EtherCAT®, TwinSAFE®, XFC®, XTS®, and XPlanar® are registered and licensed trademarks of Beckhoff Automation GmbH.
If third parties make use of the designations or trademarks contained in this publication for their own purposes, this could infringe upon the rights of the owners of the said designations.

EtherCAT® is a registered trademark and patented technology, licensed by Beckhoff Automation GmbH, Germany

### Copyright



### Third-party trademarks

Trademarks of third parties may be used in this documentation. You can find the trademark notices here: https://www.beckhoff.com/trademarks.

# 2 For your safety

The signal words and their meanings are explained in the chapter on safety. They contain fundamental safety instructions that are essential for preventing personal injuries and damage to property.

### Exclusion of liability

Beckhoff shall not be held liable in the event that this documentation is not complied with and the devices are therefore not used in line with the documented operating conditions.

## 2.1 Signal words

The signal words used in the documentation are classified below.

### Warning on personal injuries

| ⚠ DANGER |
| --- |
| High-risk hazard that will result in death or serious injury. |

| ⚠ WARNING |
| --- |
| Medium-risk hazard that may result in death or serious injury. |

| ⚠ CAUTION |
| --- |
| Low-risk hazard that may result in minor injury. |

### Warning on property and environmental damage

| *NOTICE* |
| --- |
| The environment, equipment, or data may be damaged. |

## 2.2 Intended use

The device is intended for use as a control system for automation, visualization and communication in machine and system engineering.

The Outside of the device is designed for an IP65 working environment. It offers full protection against contact and against dust, as well as protection against water jets (nozzle) from any angle.

The Inside is designed for an IP20 working environment. It is protected against the penetration of fingers and solid foreign bodies of 12.5 mm in diameter or larger in size. It is not protected against water. Operation of the device in wet and dusty environments is not permitted.

The specified limits for technical data must be adhered to.

The device can be used within the documented operating conditions.

### Improper use

Do not use the device outside the documented operating conditions.

## 2.3 Fundamental safety instructions

The following safety instructions must be observed when handling the device.

**Application conditions**

- Do not use the device under extreme environmental conditions.
- Only use the device in hazardous areas if it is explicitly designed for this purpose.
- Do not carry out any work on the device while it is live. Always switch off the supply voltage for the device before mounting it, replacing device components or rectifying malfunctions.
- Never plug or unplug connectors during thunderstorms. There is a risk of electric shock.
- Ensure that the device has a protective and functional earth connection.

**Damage to property, loss of data and impairment of functions**

- If you change the hardware and software configurations, you must keep within the specified limits of power consumption and power loss (please refer to the respective data sheet).
- Ensure that only trained specialists with a control and automation engineering background, operate the device. Use by unauthorized persons can lead to damage to property and loss of data.
- In the case of a 24 V DC power supply unit, fuse the power supply line according to its cross-section to protect the supply line in the event of a short circuit.
- In case of fire, extinguish the device with powder or nitrogen.

## 2.4 Operator's obligation to exercise diligence

The operator must ensure that

- the products are used only for their intended purpose (see Chapter 2.2 Intended use [▶ 6]).
- the products are only operated in sound condition and in working order.
- the products are operated only by suitably qualified and authorized personnel.
- the personnel is instructed regularly about relevant occupational safety and environmental protection aspects, and is familiar with the operating instructions and in particular the safety instructions contained herein.
- the operating instructions are in good condition and complete, and always available for reference at the location where the products are used.

## 2.5 Notes on information security

The products of Beckhoff Automation GmbH & Co. KG (Beckhoff), insofar as they can be accessed online, are equipped with security functions that support the secure operation of plants, systems, machines and networks. Despite the security functions, the creation, implementation and constant updating of a holistic security concept for the operation are necessary to protect the respective plant, system, machine and networks against cyber threats. The products sold by Beckhoff are only part of the overall security concept. The customer is responsible for preventing unauthorized access by third parties to its equipment, systems, machines and networks. The latter should be connected to the corporate network or the Internet only if appropriate protective measures have been set up.

In addition, the recommendations from Beckhoff regarding appropriate protective measures should be observed. Further information regarding information security and industrial security can be found in our https://www.beckhoff.com/secguide.

Beckhoff products and solutions undergo continuous further development. This also applies to security functions. In light of this continuous further development, Beckhoff expressly recommends that the products are kept up to date at all times and that updates are installed for the products once they have been made available. Using outdated or unsupported product versions can increase the risk of cyber threats.

To stay informed about information security for Beckhoff products, subscribe to the RSS feed at https://www.beckhoff.com/secinfo.

# 3 Product overview

The industrial PC is part of a series of high-performance industrial PCs for installation in the control cabinet wall or in the back wall of a control housing. The device is suitable for various applications and requirements.

You can use the industrial PC for the following applications, among others:

- various automation and visualization tasks
- a wide range of IoT tasks with data preprocessing
- complicated HMI applications
- extensive axis controllers
- short cycle times
- high-volume data handling
- other PC applications

In its basic configuration, the device includes the following features:

- Intel® processor
- DRAM
- CFast
- 24 V DC power supply

You can optionally order your device with additional PCIe® module slots:

- C9900-B502: 2 PCIe® module slots (for more information on the option, see here)

The additional module slots increase the depth of the inner housing cover by 26 mm.

The following figure shows an example of a device without extension (1) and with PCIe® module slots (2).

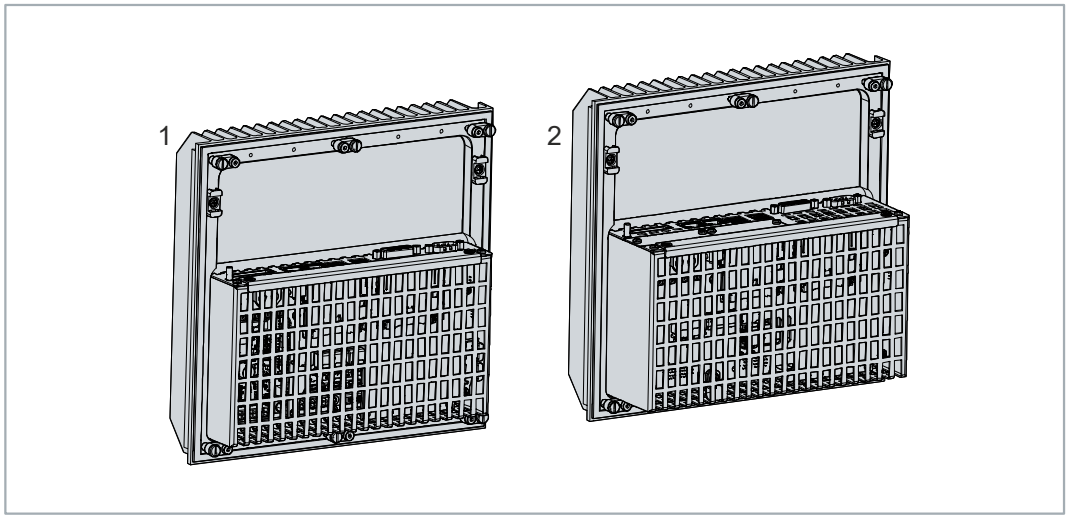


Fig. 1: Comparison of device extensions

For more information on the interface options provided by the PCIe® module slots, please refer to chapter 3.3 Optional interfaces [▶ 18].

## 3.1 Structure


Fig. 2: Structure

| No. | Component | Description |
|---|---|---|
| 1 | Heat sink | Dissipation of power loss to the environment |
| 2 | Clamping lever (all around the housing) | Mounting the device in the control cabinet wall |
| 3 | Connection section | Access to interfaces |
| 4 | Name plate | Information on the equipment of the device |

## 3.2 Interface description

The basic version of the device includes the following interfaces:

- Power supply (X110)
- Ethernet RJ45 (X108, X109)
- USB (X104-X107)
- DVI (X103)
- RS232 (X102)

The interfaces are located on the inside of the device.

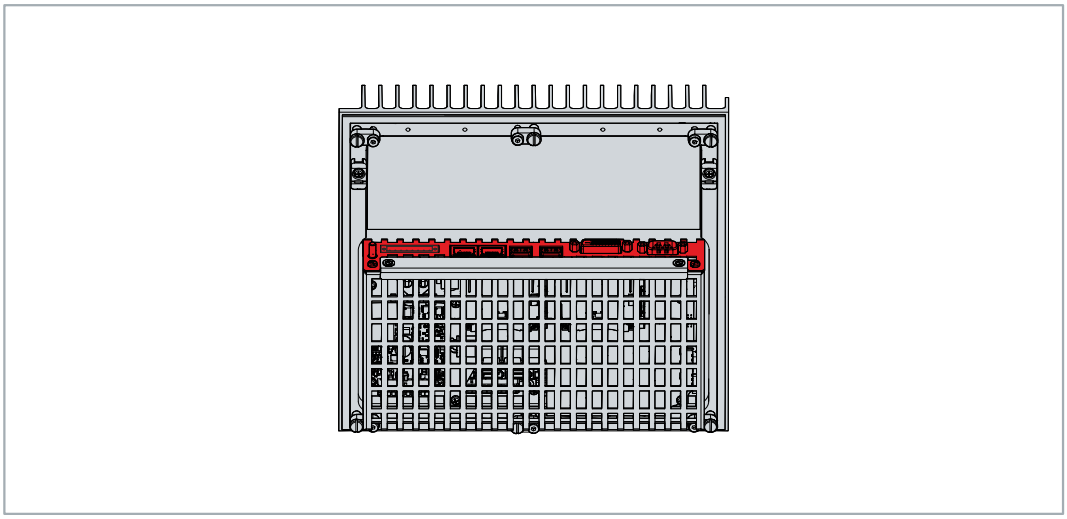

Fig. 3: Position interfaces

### 3.2.1 Power supply

The panel PC is supplied with a nominal voltage of 24 V. The connection to the power supply and the external wiring of the device are made via the 8-pin voltage socket (X110). The main supply voltage is applied between PIN 5 (0 V) and PIN 6 (+24 V) of the socket. If the device is equipped with an integrated uninterruptible power supply (UPS), an external battery pack can also be connected to PIN 1 and PIN 2.

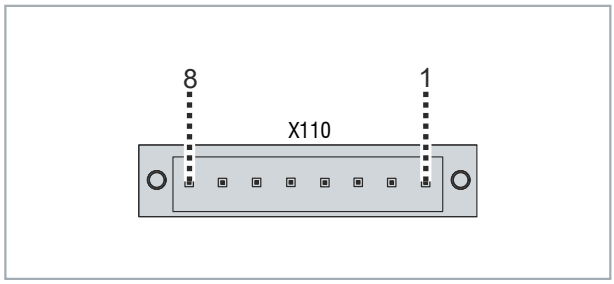


Fig. 4: Voltage socket pin numbering

*Table 1: Voltage socket pin assignment*

| Pin | Signal | Description |
|---|---|---|
| 1 | - BAT | Negative pole of the battery pack |
| 2 | + BAT | Positive pole of the battery pack |
| 3 | 24 V UPS | 24 V UPS output 2.5 A, minus is – BAT |
| 4 | ⏚ | Protective earth |
| 5 | - | 24 V supply voltage, negative pole |
| 6 | + 24 V | 24 V supply voltage, positive pole |
| 7 | PC-ON | Input PC-ON |
| 8 | P-S | Power Status output, minus is the negative pole of the supply voltage |

To operate the buffered 24 V output, you must use PIN 1 (-) and PIN 3 (+).

The plug for the power supply is specified for 8 A and can accommodate wire cross-sections of up to 1.5 $mm^2$. For long supply lines, use 1.5 $mm^2$ cables to achieve a low voltage drop on the supply lines. At least 22 V should be present at the power supply plug of the device so that the device remains switched on in the event of voltage fluctuations. The plug is included in the delivery. You can obtain a replacement plug from your Beckhoff Sales using the following ordering option: C9900-P926.

## 3.2.2 Ethernet RJ45

The panel PC has two Gigabit LAN ports (X108, X109). The Ethernet standards 100Base-T, 1000Base-T and 2500Base-T enable the connection of corresponding network components and data rates of 100/1000/2500 Mbit/s. The required speeds are selected automatically.

The RJ45 connection technology with twisted-pair cables is used. The maximum length of the cable connection is 100 m.

The controllers are used as follows, based on the device generation:

*Table 2: Controller classification based on device generation*

| Device generation | Controller | Mbit/s |
|---|---|---|
| C6515-0060 | Intel® i219 for LAN2 and Intel® i210 for LAN1 | 100/1000 |
| C6515-0070 | Intel® i219 for LAN2 and Intel® i210 for LAN1 | 100/1000 |
| C6515-0080 | Intel® i219 for LAN2 and Intel® i226 for LAN1 | 100/1000/2500 |

The Ethernet port (X108, LAN1) connected via PCIe® with the i210/i226 controller is suitable for cycle times <= 1 ms and for distributed clock applications with EtherCAT.

The Ethernet port (X109, LAN2) integrated in the chipset with the i219 controller is suitable for real-time Ethernet applications with cycle times > 1 ms (without distributed clocks).

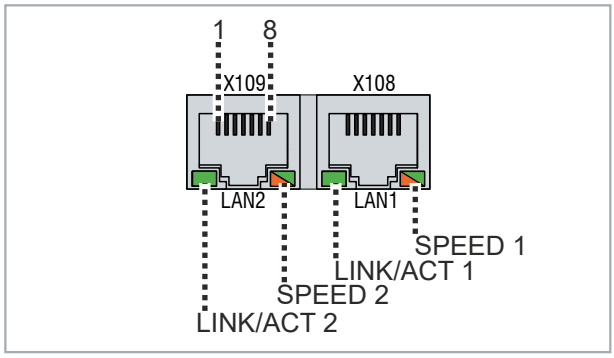


Fig. 5: Ethernet interface pin numbering

*Table 3: Ethernet interface pin assignment*

| Pin | Signal | Description |
|---|---|---|
| 1 | T2 + | Pair 2 |
| 2 | T2 - | |
| 3 | T3 + | Pair 3 |
| 4 | T1 + | Pair 1 |
| 5 | T1 - | |
| 6 | T3 - | Pair 3 |
| 7 | T4 + | Pair 4 |
| 8 | T4 - | |

The LEDs of the LAN interfaces indicate the activity and the data transmission rate (Mbit/s). The LED (LINK/ACT) highlighted completely green in the figure indicates whether the interface is connected to a network. If this is the case, the LED lights up green. The LED flashes green when data transmission is in progress on the interface.

The green/orange LED (SPEED) shown in the figure indicates the data transmission rate. The device generations differ in terms of the possible data transmission rate. The following tables show what the LEDs mean with regard to the potential data transmission rate.

*Table 4: LED meaning: speed 100/1000 Mbit/s*

| Mbit/s | LED |
|---|---|
| 100 | Lights up orange |
| 1000 | Lights up green |

*Table 5: LED meaning: speed 100/1000/2500 Mbit/s*

| Mbit/s | LED |
|---|---|
| 100 | Off |
| 1000 | Lights up orange |
| 2500 | Lights up green |

### 3.2.3 USB

The panel PC has four USB interfaces (X104, X107). They are used to connect peripheral devices with USB interfaces. The following table shows the interface assignment based on the device generation:

*Table 6: USB interface device generation*

| Device generation | USB interfaces |
|---|---|
| C6515-0060 | 4x USB 3.0 |
| C6515-0070 | 4x USB 3.0 |
| C6515-0080 | 4x USB 3.2 Gen. 2 |

Each of the four USB interfaces can supply up to 900 mA of current and are electronically fused.

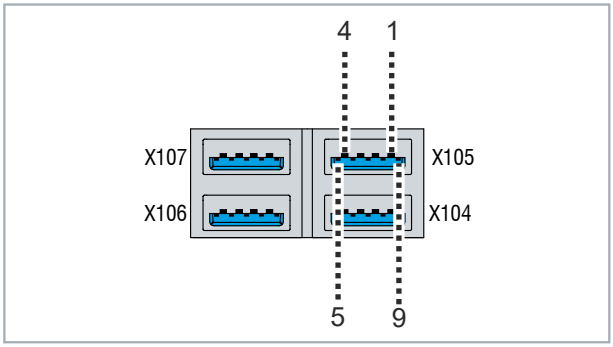


Fig. 6: USB interface pin numbering

*Table 7: USB interface pin assignment*

| Pin | Connection |
|---|---|
| 1 | Vbus |
| 2 | D - |
| 3 | D + |
| 4 | GND |
| 5 | StdA_SSRX - |
| 6 | StdA_SSRX + |
| 7 | GND_DRAIN |
| 8 | StdA_SSTX - |
| 9 | StdA_SSTX + |

## 3.2.4 DVI

The panel PC is equipped with a DVI connector (X103), to which a DVI-capable monitor can be connected. Only digital signals are transmitted.

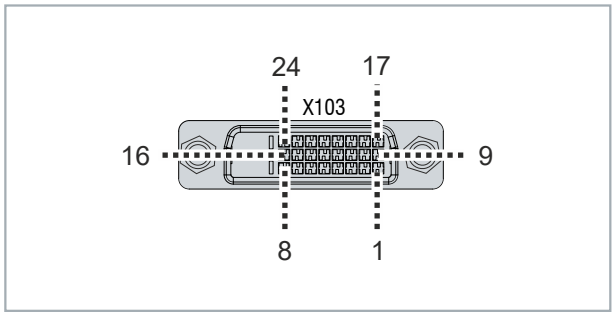


Fig. 7: DVI interface pin numbering

*Table 8: DVI interface pin assignment*

| Pin | Connection | Pin | Connection | Pin | Connection |
|---|---|---|---|---|---|
| 1 | TMDS Data 2 - | 9 | TMDS Data 1 - | 17 | TMDS Data 0 - |
| 2 | TMDS Data 2 + | 10 | TMDS Data 1 + | 18 | TMDS Data 0 + |
| 3 | TMDS Data 2/4 Shield | 11 | TMDS Data 1/3 Shield | 19 | TMDS Data 0/5 Shield |
| 4 | not connected | 12 | not connected | 20 | not connected |
| 5 | not connected | 13 | not connected | 21 | not connected |
| 6 | DDC Clock | 14 | + 5 V Power | 22 | TMDS Clock Shield |
| 7 | DDC Data | 15 | Ground (+ 5 V, Analog H/V Sync) | 23 | TMDS Clock + |
| 8 | Analog Vertical Sync | 16 | Hot Plug Detect | 24 | TMDA Clock - |

### 3.2.5 RS232

The serial interface COM1 (X102) is fed out via a 9-pin standard DSUB connector. The interface provides an asynchronous, serial communication method defined in the RS232 standard.

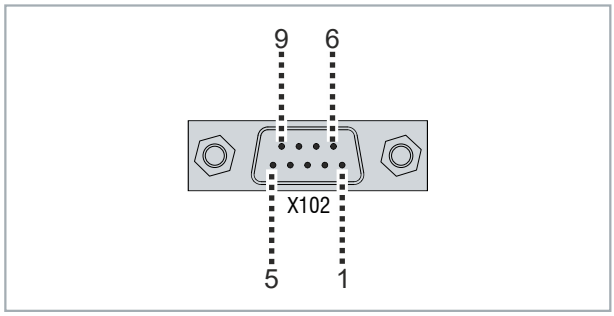


Fig. 8: RS232 interface pin numbering

*Table 9: RS232 interface pin numbering*

| Pin | Name | Description |
|---|---|---|
| 1 | DCD | Data Carrier Detect |
| 2 | RXD | Receive Data |
| 3 | TXD | Transmit Data |
| 4 | DTR | Data Terminal Ready |
| 5 | GND | Ground |
| 6 | DSR | Data Set Ready |
| 7 | RTS | Request to Send |
| 8 | CTS | Clear to Send |
| 9 | RI | Ring Indicator |

## 3.3 Optional interfaces

You have the option of adding optional interfaces to your device. On the one hand, you can do this using PCIe® modules. This requires the device to be equipped with two PCIe® module slots (C9900-B502). The depth of the inner housing cover increases by 26 mm due to the module slots. On the other hand, you can order additional interfaces ex factory, which are led out in the connection section of the device.

To install a PCIe® module in your device, you must first remove the panels. To do this, remove the two M3 screws from the panels.

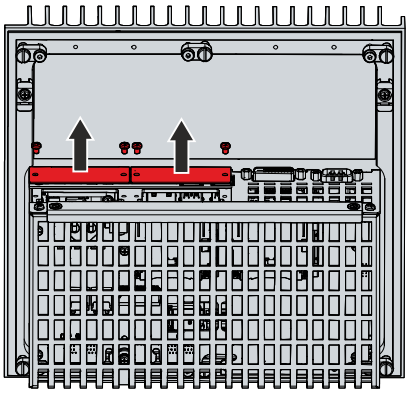

Fig. 9: Installation of PCIe® modules

You can order the following PCIe® modules for your device:

*Table 10: Options PCIe® modules*

| Order number | Description | Link to option |
|---|---|---|
| FC9062 | Gigabit Ethernet PCIe® module | https://www.beckhoff.com/c65xx<br>Select a PC, then the product variant, and then the “Options” tab at the bottom of the website. |
| C9900-E301 | RS232 PCIe® module | |
| C9900-E309 | RS485 PCIe® module | |
| C9900-E310 | RS422 PCIe® module | |
| C9900-E277 | USB 3.0 PCIe® module | |

The additional interfaces for the connection section vary depending on the device generation. You can order the following interfaces ex factory for the connection section:

*Table 11: Options interfaces connection section*

| Device generation | Order number | Description | Link to option |
|---|---|---|---|
| C6515-0060 | C9900-E294 | DisplayPort | https://www.beckhoff.com/c65xx<br>Select a PC, then the product variant, and then the “Options” tab at the bottom of the website. |
| | C9900-E308 | Serial interface RS232 | |
| | C9900-E234 | 2 USB ports | |
| | C9900-E292 | DisplayPort | |
| | C9900-E237 | DVI socket | |
| | FC9071-0000 | Gigabit Ethernet PC network card | |
| C6515-0070/-0080 | C9900-E294 | DisplayPort | https://www.beckhoff.com/c65xx<br>Select a PC, then the product variant, and then the “Options” tab at the bottom of the website. |
| | C9900-E234 | 2 USB ports | |
| | C9900-E292 | DisplayPort | |
| | C9900-E237 | DVI socket | |
| | FC9071-0000 | Gigabit Ethernet PC network card | |
| | C9900-E159 | Serial interface RS232 | |
| | C9900-E188 | Serial interface RS485 | |
| | C9900-E189 | Serial interface RS422 | |
| | C9900-E233 | Serial interface RS232 | |

You can only order one serial interface as an option.

### 3.3.1 PCIe® module FC9062 with 2 Gigabit Ethernet ports

The Ethernet standards 100Base-T and 1000Base-T enable the connection of corresponding network components and data rates of 100/1000 MBit/s for the two Ethernet ports of the FC9062 option connected via PCIe. The required speeds are selected automatically.

The RJ45 connection technology with twisted-pair cables is used. The maximum length of the cable connection is 100 m.

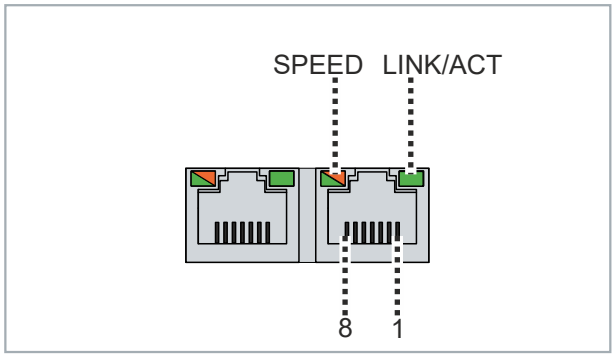


Fig. 10: Ethernet interface pin numbering

*Table 12: Ethernet interface pin assignment*

| Pin | Signal | Description |
|---|---|---|
| 1 | T2 + | Pair 2 |
| 2 | T2 - | |
| 3 | T3 + | Pair 3 |
| 4 | T1 + | Pair 1 |
| 5 | T1 - | |
| 6 | T3 - | Pair 3 |
| 7 | T4 + | Pair 4 |
| 8 | T4 - | |

The LEDs of the LAN interfaces indicate the activity and the data transmission rate (Mbit/s). The LED (LINK/ACT) shown completely green in the figure indicates whether the interface is connected to a network. If this is the case, the LED lights up green. The LED flashes green when data transmission is in progress on the interface.

The green/orange LED (SPEED) shown in the figure indicates the data transmission rate. If the speed is 100 Mbit/s the LED is orange, at 1000 Mbit/s it is green.

## 3.3.2 PCIe® module C9900-E301 with 2 serial interfaces RS232

The RS232 interfaces contain two electrically isolated sockets ix Industrial® type B. Two adapter cables ix Industrial® type B to D-sub, 9-pin are required (order identifier C9900-K920). The adapter cables are 50 cm long. The interface provides an asynchronous, serial communication method defined in the RS232 standard.

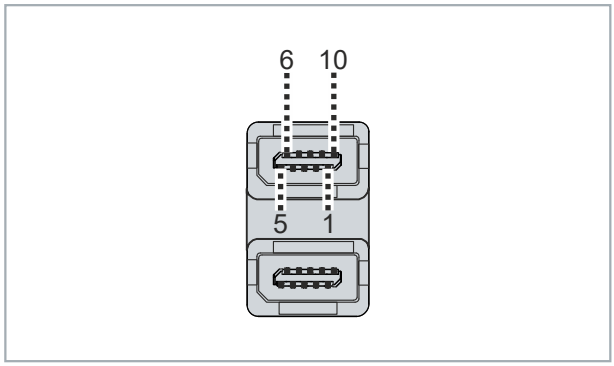


Fig. 11: RS232 interface pin numbering

*Table 13: RS232 interface pin numbering*

| Pin | Name | Description |
|---|---|---|
| 1 | DCD | Data Carrier Detect |
| 2 | RXD | Receive Data |
| 3 | TXD | Transmit Data |
| 4 | DTR | Data Terminal Ready |
| 5 | GND | Ground |
| 6 | DSR | Data Set Ready |
| 7 | RTS | Request to Send |
| 8 | CTS | Clear to Send |
| 9 | RI | Ring Indicator |

### 3.3.3 PCIe® module C9900-E309 with 2 serial interfaces RS485

The RS485 PCIe module contains two electrically isolated ix Industrial® type B sockets for asynchronous, serial high-speed data transmission. Two ix Industrial® type B to D-sub, 9-pin adapter cables are required (order identifier C9900-K922). The adapter cables are 50 cm long. The signal transfer takes place symmetrically.

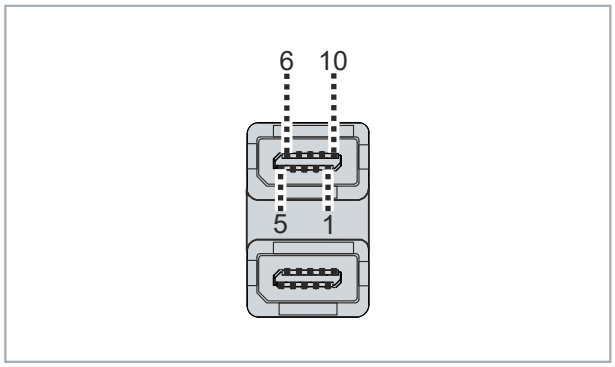


Fig. 12: RS485 interface pin numbering

*Table 14: RS485 pin assignment*

| Pin | Signal | Type | Description |
|---|---|---|---|
| 1 | N/C | - | Not used |
| 2 | TxD + | Data-Out + | Transmit 485 |
| 3 | RxD + | Data-In + | Receive 485 |
| 4 | N/C | - | Not used |
| 5 | GND | Ground | Ground |
| 6 | VCC | VCC | +5 V |
| 7 | TxD- | Data-Out - | Transmit 485 |
| 8 | RxD- | Data-In - | Receive 485 |
| 9 | N/C | - | Not used |
| 10 | N/C | - | Not used |

Pins 2 and 3 (data +) and pins 7 and 8 (data -) must be connected.

On delivery the interface is configured as a half-duplex endpoint without echo as standard – see table below:

*Table 15: RS485 standard configuration*

| Function | Status |
|---|---|
| Echo | off |
| Auto send | on |
| Always send | off |
| Auto receive | on |
| Always receive | off |
| Termination | on |

## 3.3.4 PCIe® module C9900-E310 with 2 serial interfaces RS422

The RS422 PCIe module contains two electrically isolated ix Industrial® type B sockets for high-speed serial data transmission. Two ix Industrial® type B to D-sub, 9-pin adapter cables are required (order identifier C9900-K922). The adapter cables are 50 cm long. The signal transfer takes place symmetrically.

The channels are protected by a common overvoltage protection. If an overvoltage occurs at one of the channels, both channels are switched off.

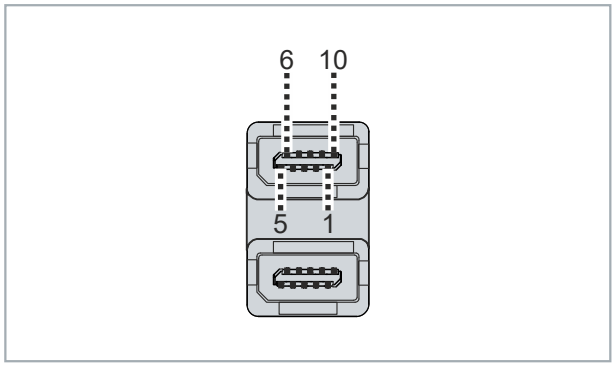


Fig. 13: RS422 interface pin numbering

*Table 16: RS422 pin assignment*

| Pin | Signal | Type | Description |
|---|---|---|---|
| 1 | N/C | - | Not used |
| 2 | TxD + | Data-Out + | Transmit 422 |
| 3 | RxD + | Data-In + | Receive 422 |
| 4 | N/C | - | Not used |
| 5 | GND | Ground | Ground |
| 6 | VCC | VCC | +5 V |
| 7 | TxD - | Data-Out - | Transmit 422 |
| 8 | RxD - | Data-In - | Receive 422 |
| 9 | N/C | - | Not used |
| 10 | N/C | - | Not used |

On delivery the interface is configured as a full duplex endpoint as standard:

*Table 17: RS422 standard configuration*

| Function | State |
|---|---|
| Echo | on |
| Auto send | off |
| Always send | on |
| Auto receive | off |
| Always receive | on |
| Termination | on |

### 3.3.5 PCIe® module C9900-E277 with 2 USB 3.0 interfaces

The USB 3.0 PCIe module includes two USB ports with a data transmission rate of up to 5 Gbit/s according to the USB 3.0 specification. Each port provides up to 1 A power supply.

They are used to connect peripheral devices with USB interfaces. Compatibility with all USB standards is assured.

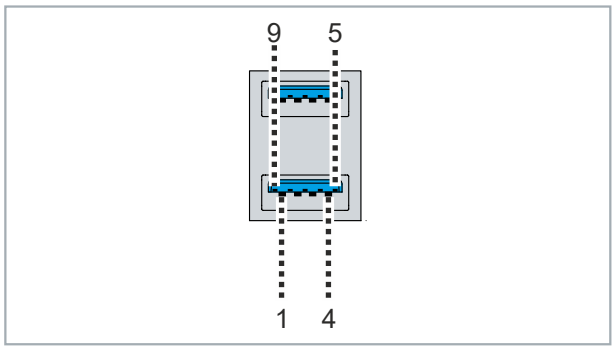


Fig. 14: USB interface pin numbering

*Table 18: USB interface pin assignment*

| Pin | Connection |
|---|---|
| 1 | Vbus |
| 2 | D - |
| 3 | D + |
| 4 | GND |
| 5 | StdA_SSRX - |
| 6 | StdA_SSRX + |
| 7 | GND_DRAIN |
| 8 | StdA_SSTX - |
| 9 | StdA_SSTX + |

## 3.3.6 DisplayPort

The optional interface includes a DisplayPort connector for connecting DisplayPort devices. It facilitates transfer of image signals.

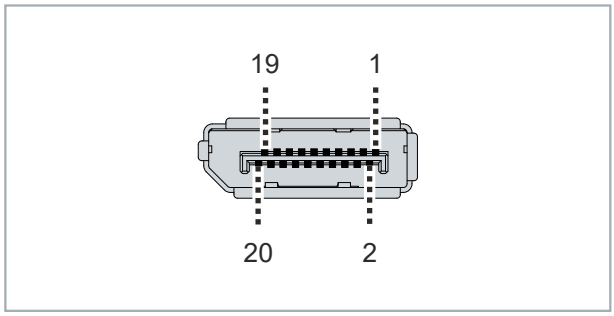


Fig. 15: DisplayPort pin numbering

*Table 19: Pin assignment of DisplayPort*

| Pin | Connection | Pin | Connection |
|---|---|---|---|
| 1 | LVDS lane 0 + | 2 | Ground |
| 3 | LVDS lane 0 - | 4 | LVDS lane 1 + |
| 5 | Ground | 6 | LVDS lane 1 - |
| 7 | LVDS lane 2 + | 8 | Ground |
| 9 | LVDS lane 2 - | 10 | LVDS lane 3 + |
| 11 | Ground | 12 | LVDS lane 3 - |
| 13 | Config 1 | 14 | Config 2 |
| 15 | AUX channel + | 16 | Ground |
| 17 | AUX channel - | 18 | Hot-plug detection |
| 19 | Power supply: ground | 20 | Power supply: 3.3 V / 500 mA |

## 3.3.7 USB

The option includes two USB 2.0 interfaces. They are used to connect peripheral devices with USB connector.

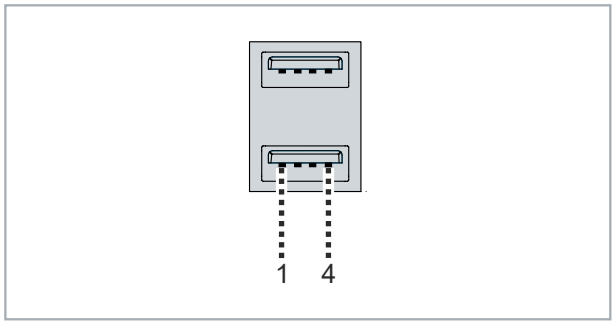


Fig. 16: USB interface pin numbering

*Table 20: USB interface pin assignment*

| Pin | Connection |
|---|---|
| 1 | Vbus |
| 2 | D - |
| 3 | D + |
| 4 | GND |

### 3.3.8 DVI

The optional interface includes a DVI connector. to which a DVI-capable monitor can be connected. Only digital signals are transmitted.

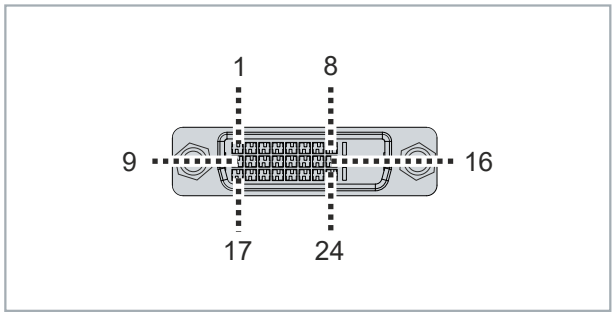


Fig. 17: DVI interface pin numbering

*Table 21: DVI interface pin assignment*

| Pin | Connection | Pin | Connection | Pin | Connection |
|---|---|---|---|---|---|
| 1 | TMDS Data 2 - | 9 | TMDS Data 1 - | 17 | TMDS Data 0 - |
| 2 | TMDS Data 2 + | 10 | TMDS Data 1 + | 18 | TMDS Data 0 + |
| 3 | TMDS Data 2/4 Shield | 11 | TMDS Data 1/3 Shield | 19 | TMDS Data 0/5 Shield |
| 4 | not connected | 12 | not connected | 20 | not connected |
| 5 | not connected | 13 | not connected | 21 | not connected |
| 6 | DDC Clock | 14 | + 5 V Power | 22 | TMDS Clock Shield |
| 7 | DDC Data | 15 | Ground (+ 5 V, Analog H/V Sync) | 23 | TMDS Clock + |
| 8 | Analog Vertical Sync | 16 | Hot Plug Detect | 24 | TMDA Clock - |

### 3.3.9 Ethernet RJ45

The FC9071-0000 Gigabit Ethernet PC network interface card includes an Ethernet interface. The 100Base-T and 1000Base-T Ethernet standards enable the connection of corresponding network components and data rates of 100/1000 Mbit/s. The required speed is selected automatically.

The RJ45 connection technology with twisted-pair cables is used. The maximum length of the cable connection is 100 m.

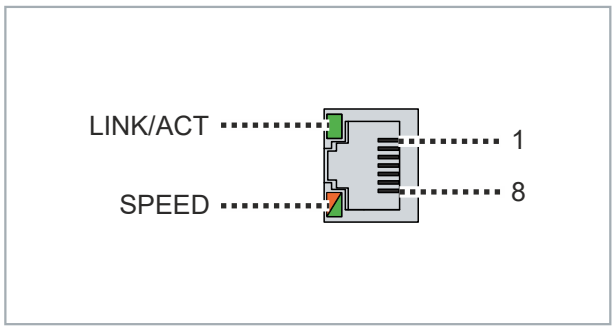


Fig. 18: Ethernet interface pin numbering

*Table 22: Ethernet interface pin assignment*

| Pin | Signal | Description |
|---|---|---|
| 1 | T2 + | Pair 2 |
| 2 | T2 - | |
| 3 | T3 + | Pair 3 |
| 4 | T1 + | Pair 1 |
| 5 | T1 - | |
| 6 | T3 - | Pair 3 |
| 7 | T4 + | Pair 4 |
| 8 | T4 - | |

The LEDs of the LAN interface indicate the activity and the data transmission rate (Mbit/s). The LED (LINK/ACT) highlighted completely green in the figure indicates whether the interface is connected to a network. If this is the case, the LED lights up green. The LED flashes green when data transmission is in progress on the interface.

The green/orange LED (SPEED) shown in the figure indicates the data transmission rate. If the speed is 100 Mbit/s the LED is orange, at 1000 Mbit/s it is green.

## 3.3.10 Serial interface RS232

The serial interface contains an electrically isolated socket. It is led out via a 9-pin standard DSUB connector. The interface provides an asynchronous, serial communication method defined in the RS232 standard.

The channel features overvoltage protection.

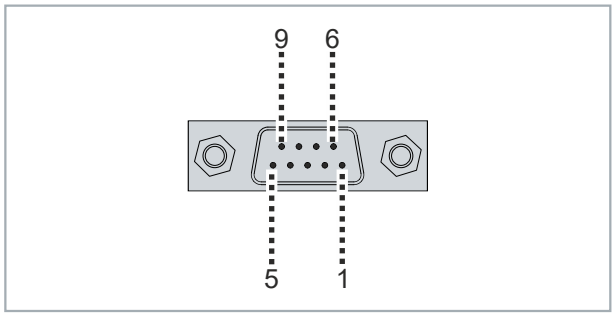


Fig. 19: RS232 interface pin numbering

*Table 23: RS232 interface pin numbering*

| Pin | Name | Description |
|---|---|---|
| 1 | DCD | Data Carrier Detect |
| 2 | RXD | Receive Data |
| 3 | TXD | Transmit Data |
| 4 | DTR | Data Terminal Ready |
| 5 | GND | Ground |
| 6 | DSR | Data Set Ready |
| 7 | RTS | Request to Send |
| 8 | CTS | Clear to Send |
| 9 | RI | Ring Indicator |

## 3.3.11 Serial interface RS485

The interface contains an electrically isolated socket. It is led out via a 9-pin standard DSUB connector. The interface provides an asynchronous, serial communication method defined in the RS485 standard.

The channel features overvoltage protection.

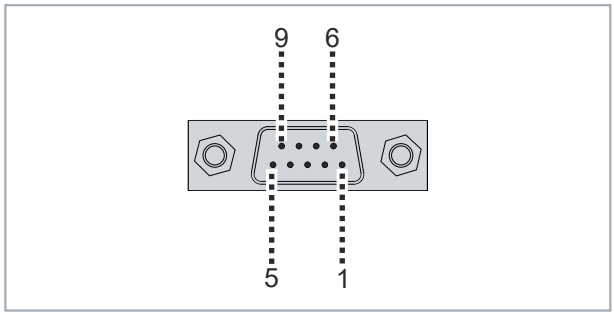


Fig. 20: RS485 interface pin numbering

*Table 24: RS485 pin assignment*

| Pin | Signal | Type | Description |
|---|---|---|---|
| 1 | N/C | - | Not used |
| 2 | TxD + | Data-Out + | Transmit 485 |
| 3 | RxD + | Data-In + | Receive 485 |
| 4 | N/C | - | Not used |
| 5 | GND | Ground | Ground |
| 6 | VCC | VCC | +5 V |
| 7 | TxD- | Data-Out - | Transmit 485 |
| 8 | RxD- | Data-In - | Receive 485 |
| 9 | N/C | - | Not used |
| 10 | N/C | - | Not used |

Pins 2 and 3 (data +) and pins 7 and 8 (data -) must be connected.

On delivery the interface is configured as a half-duplex endpoint without echo as standard – see table below:

*Table 25: RS485 standard configuration*

| Function | State |
|---|---|
| Echo | off |
| Auto send | on |
| Always send | off |
| Auto receive | on |
| Always receive | off |
| Termination | on |

## 3.3.12 Serial interface RS422

The interface contains an electrically isolated socket. It is led out via a 9-pin standard DSUB connector. The interface provides an asynchronous, serial communication method defined in the RS422 standard.

The channel features overvoltage protection.

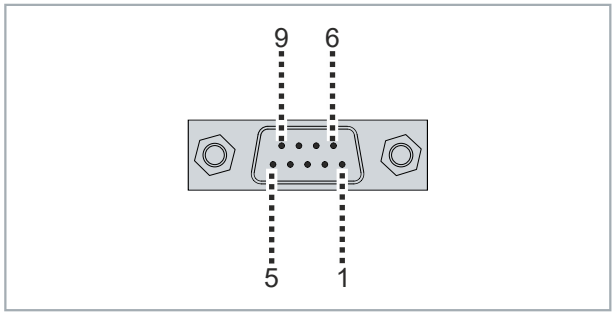


Fig. 21: RS422 interface pin numbering

*Table 26: RS422 pin assignment*

| Pin | Signal | Type | Description |
|---|---|---|---|
| 1 | N/C | - | Not used |
| 2 | TxD + | Data-Out + | Transmit 422 |
| 3 | RxD + | Data-In + | Receive 422 |
| 4 | N/C | - | Not used |
| 5 | GND | Ground | Ground |
| 6 | VCC | VCC | +5 V |
| 7 | TxD - | Data-Out - | Transmit 422 |
| 8 | RxD - | Data-In - | Receive 422 |
| 9 | N/C | - | Not used |
| 10 | N/C | - | Not used |

On delivery the interface is configured as a full duplex endpoint as standard:

*Table 27: RS422 standard configuration*

| Function | State |
|---|---|
| Echo | on |
| Auto send | off |
| Always send | on |
| Auto receive | off |
| Always receive | on |
| Termination | on |

## 3.4 Name plate

The name plate provides information about the equipment of the device. The name plate shown here serves only as an example.

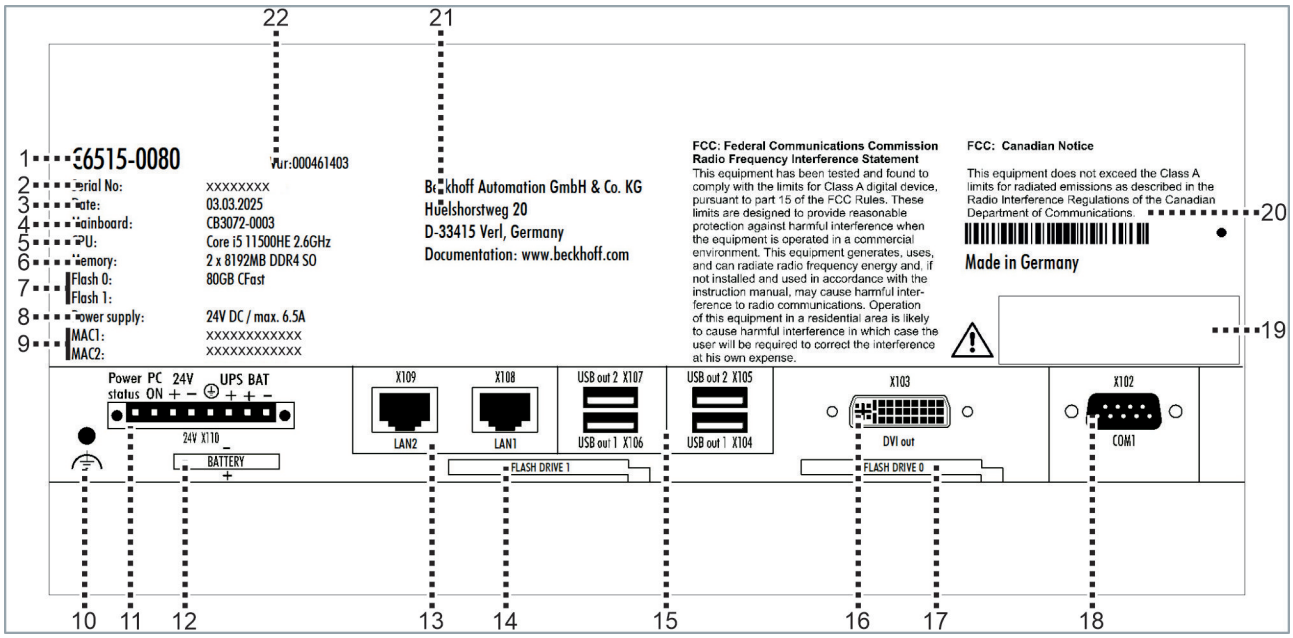


Fig. 22: Name plate

*Table 28: Name plate legend*

| No. | Description |
|---|---|
| 1 | Model: the last four digits indicate the device generation. |
| 2 | Serial number = Beckhoff Traceability Number (BTN) |
| 3 | Date of manufacture |
| 4 | Mainboard |
| 5 | CPU |
| 6 | Main memory |
| 7 | CFast |
| 8 | Power supply |
| 9 | MAC addresses of the Ethernet interfaces (X108, X109) |
| 10 | Grounding bolt for functional earthing |
| 11 | Power supply connection (X110) |
| 12 | Battery slot |
| 13 | Ethernet interfaces (X108, X109) |
| 14 | Slot 2. CFast |
| 15 | USB interfaces (X104 - X107) |
| 16 | DVI interface (X103) |
| 17 | Slot 1. CFast |
| 18 | Serial interface (X102) |

| No. | Description |
|---|---|
| 19 | Symbols<br><br>Note: Here are the symbols applicable to the device such as CE, EAC, UKCA,  . The approvals of your device can be found on the name plate and in chapter 10.2 Approvals. |
| 20 | FCC approval |
| 21 | Address of the vendor |
| 22 | Variant number: commercial number of the order code including ordering options |

# 4 Commissioning

In order to use the device, you must first commission it. The first step is to transport the device to is operating location and unpack it. The device is then installed in the control cabinet, the cables and power supply are connected, and finally the device is switched on.

## 4.1 Transport and unpacking

The specified storage conditions must be adhered to (see chapter 9 Technical data [▶ 55]).

Despite the robust design of the unit, the components are sensitive to strong vibrations and impacts. During transport the device must therefore be protected from mechanical stress. Appropriate packaging of the device, such as the original packaging, can improve the vibration resistance during transport.

**NOTICE**

**Hardware damage due to condensation**

Unfavorable weather conditions during transport can cause damage to the device.

- Protect the device against moisture (condensation) during transport in cold weather or in case of extreme temperature fluctuations.
- Do not put the device into operation until it has slowly adjusted to the room temperature.
- Should condensation occur, wait for about 12 hours before switching the device on.

## 4.2 Control cabinet installation

**NOTICE**

**Extreme environmental conditions**

Extreme environmental conditions can cause damage to the device.

- Avoid extreme environmental conditions.
- Protect the device against dust, moisture and heat.

**NOTICE**

**Incorrect installation**

Incorrect installation in a control cabinet prevents air circulation in the device and causes impaired functioning.

- Only install the device in the orientation specified below.

The device is designed for installation in the front of a control cabinet in machine and system engineering. The environmental conditions specified for operation must be observed.

Only install the device in the control cabinet with the interfaces facing upwards.

### 4.2.1 Dimensions

The dimensions of the device are used to prepare the control cabinet and ensure correct installation of the device in the control cabinet.

All dimensions are in mm.

The following figure shows the device in its basic configuration.

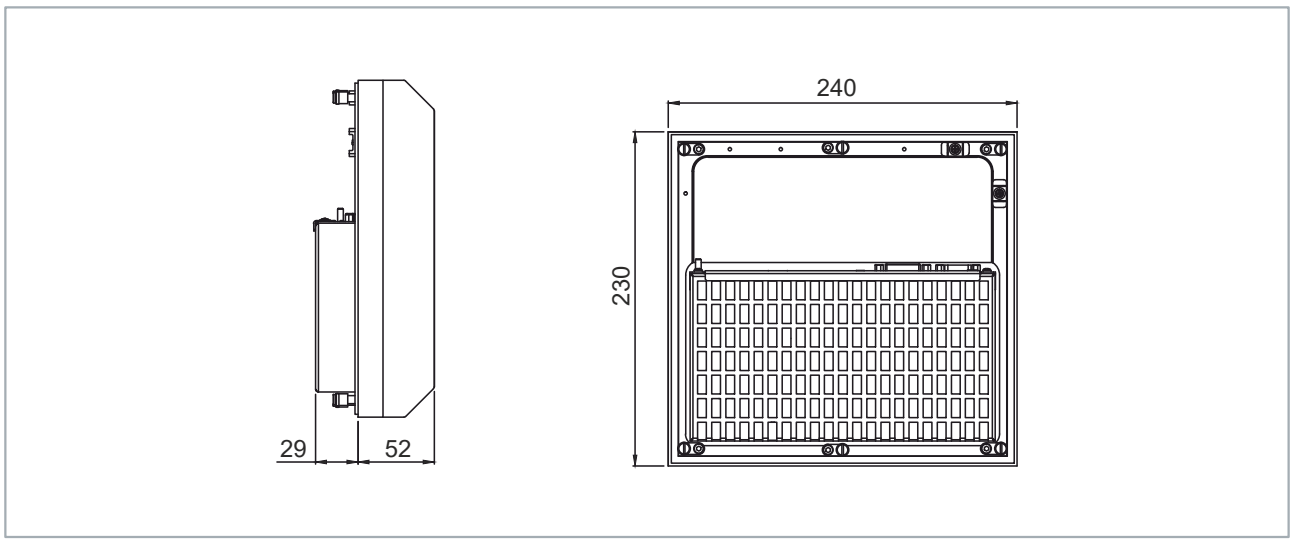


Fig. 23: Basic configuration dimensions

If you have ordered your device with additional PCIe® module slots, the housing of the device will change. The following figure shows the device with ordering option C9900-B502.

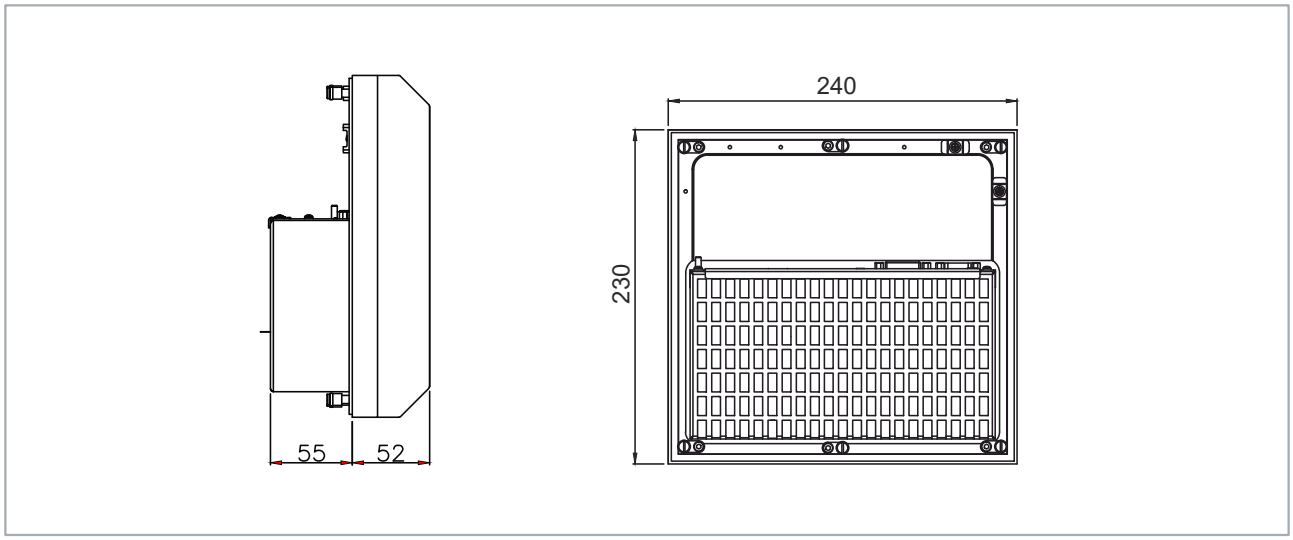


Fig. 24: Dimensions PCIe® module slots

## 4.2.2 Installation in the control cabinet

### Preparation of the control cabinet

The control cabinet must have the required installation cut-out according to the device dimensions (see chapter Dimensions [▶ 32]). The wall thickness must be between 1 mm and 5 mm for installation. After installation, be sure to check the tightness between the device and the wall.

Ensure that there is 20 cm of free space around the heat sink.

### Installation in the control cabinet

Once you have made the required cutout in the control cabinet, you can install the device in the control cabinet. Clamping levers are provided on the inside of the housing to mount the device. In the delivery state, the clamping levers are turned onto the device.

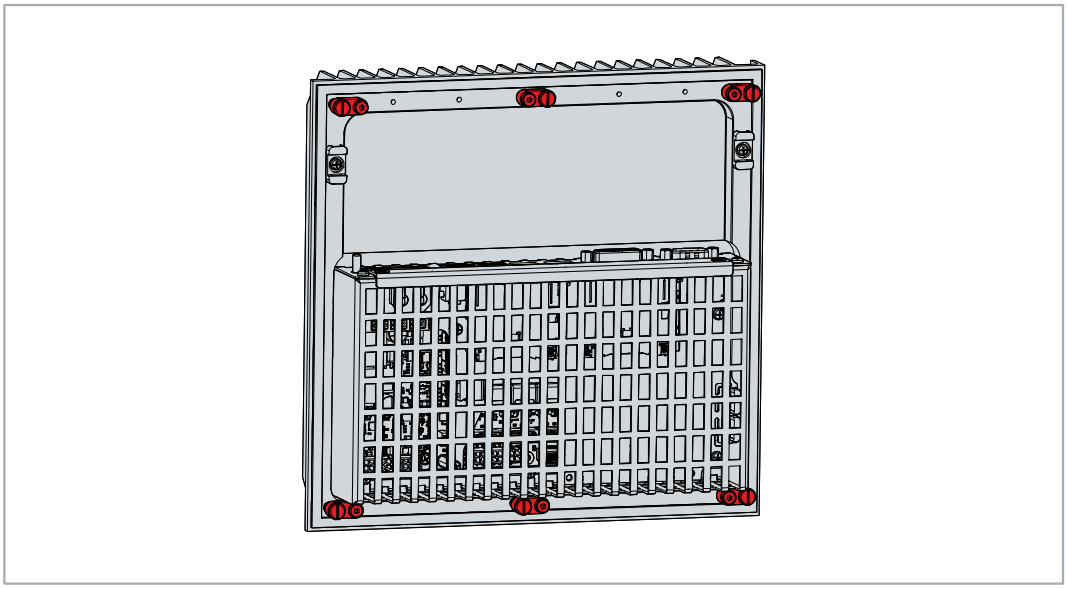

Fig. 25: Delivery state clamping lever

To mount the device in the control cabinet, follow the steps below:

1. Insert the device in the intended position in the control cabinet wall. Secure the device against falling out until it is fastened.

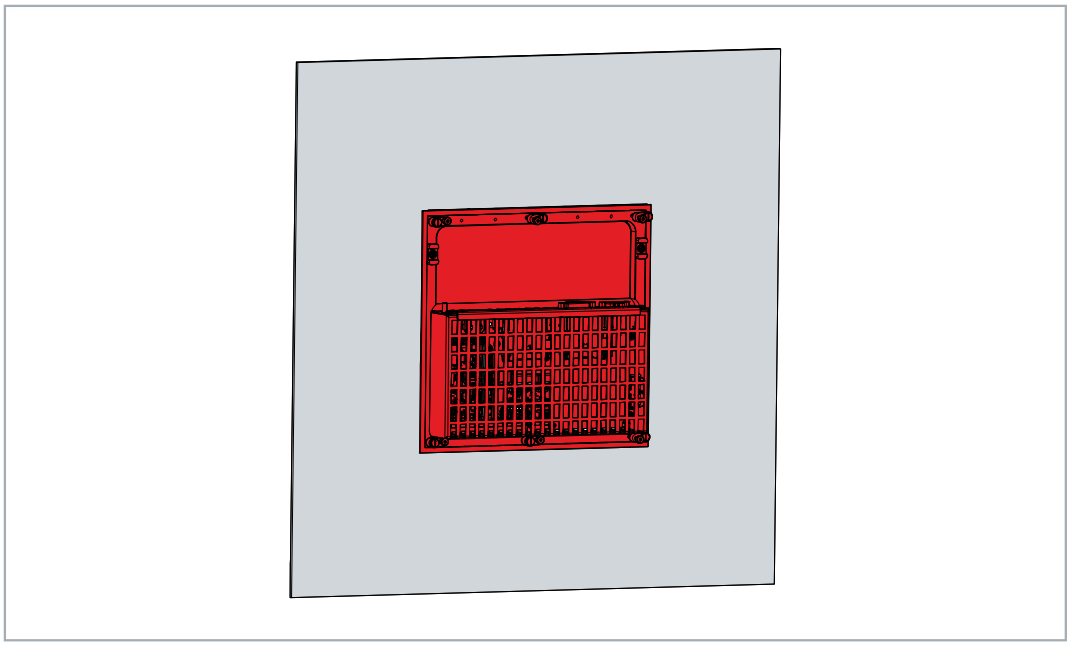

Fig. 26: Wall positioning

2. Turn the clamping levers to the outside by 90°.
3. Tighten the clamping levers with a 3.0 mm Allen key.

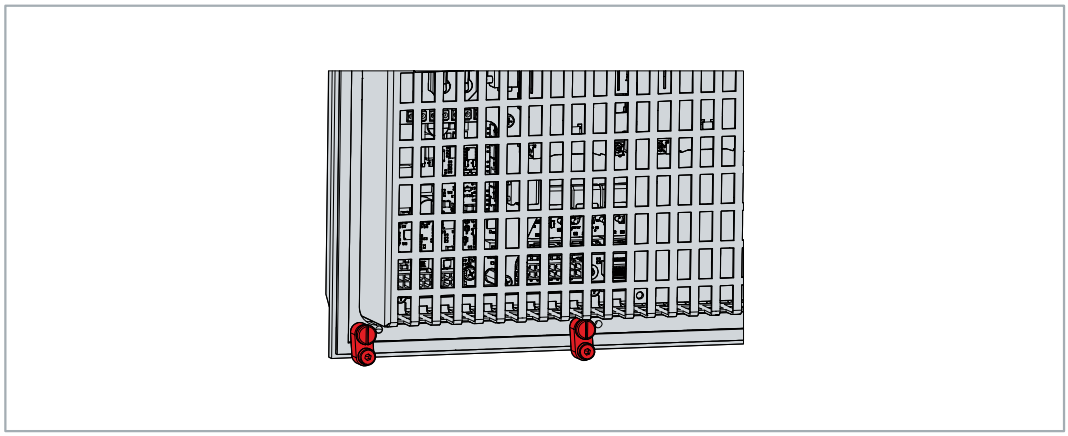

Fig. 27: Control cabinet installation

⇨ You have installed the device in the control cabinet.

## 4.3 Connecting the industrial PC

**⚠ CAUTION**

**Risk of electric shock**

Dangerous touch voltages can lead to electric shock. To avoid electric shock, observe the following:

- Never connect or disconnect the device cables during a thunderstorm.
- Provide protective earthing for handling the device.

To make the device ready for operation, you have to connect it. The first step is to ground the device. Then you can connect the cables and the power supply.

An external 24 V DC power supply is required to operate the device. A nominal voltage of at least 22 V must be applied to the power supply plug of the device at all times.

The cabling of the panel PC in the control cabinet must be done in accordance with the standard EN 60204-1:2006 PELV = Protective Extra Low Voltage:

- The PE conductor (protective earth) and the "0 V" conductor of the voltage source must be on the same potential (connected in the control cabinet).
- Standard EN 60204-1:2006, section 6.4.1:b stipulates that one side of the circuit, or a point of the energy source for this circuit must be connected to the protective conductor system.

Peripheral devices connected to the device with their own power supply must have the same potential for the PE and "0 V" conductors as the control panel (no potential difference).

## 4.3.1 Assembly of the supply cable

Install the cable for the power supply of the device using the material supplied for connector assembly. It consists of an 8-pin connection strip and a strain relief housing with cable tie.

### Assembly of the supply cable

First mount the plug on the cable as follows:

1. Remove the insulation from the cable ends (8-9 mm).
2. Screw the cable ends into the connection strip. For the pin assignment of the connector, see Chapter Power supply.

⇨ You have fitted the supply cable to the plug.

### Assembly of strain relief housing

Now mount the strain relief housing on the previously connected plug and supply cable:

1. Thread the cable tie into the lower part of the strain relief housing (section A).
2. Insert the connection strip into the lower part of the strain relief housing (section B).

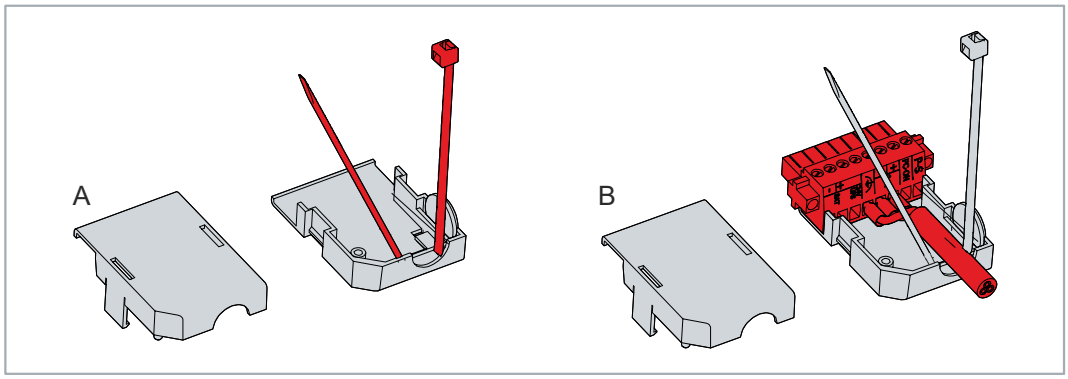


Fig. 28: Insert lower part strain relief

3. Tighten the cable tie and remove the plastic tab (section C).
4. Attach the upper part of the strain relief housing by snapping it onto the lower part (section D).

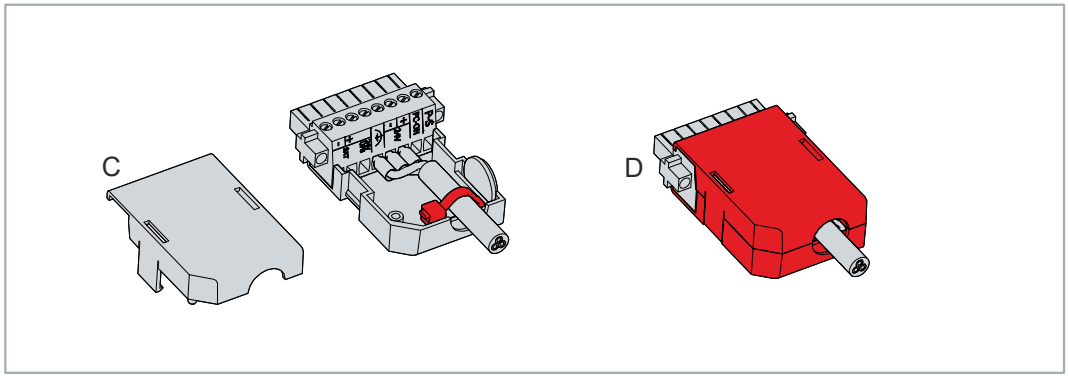


Fig. 29: Fasten strain relief

⇨ You have mounted the strain relief housing.

To remove the strain relief housing, proceed as follows:

1. Use your fingers to bend the latching lugs on the lower part slightly outwards.

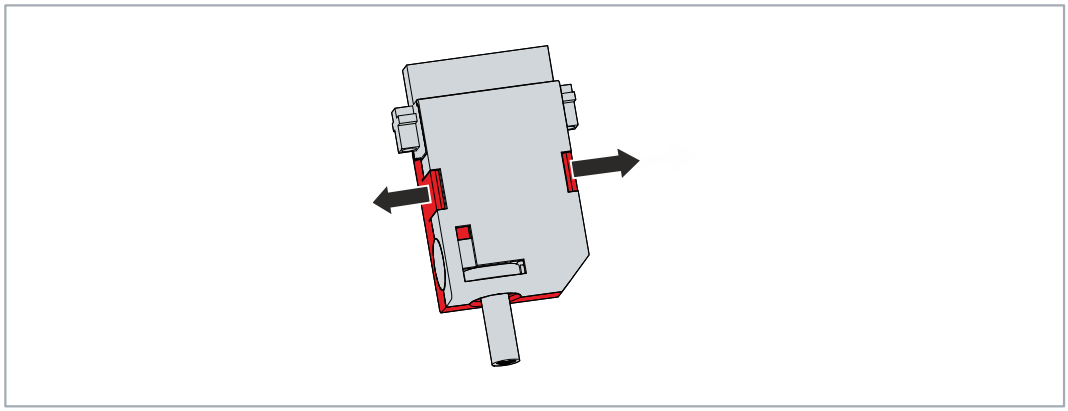

Fig. 30: Disassembly of the strain relief housing

2. Lever the upper part off the lower part.
3. Cut the cable tie.

⇨ You have removed the strain relief housing.

## 4.3.2 Grounding of the industrial PC

Potential differences are minimized and electrical currents are diverted to the ground through grounding or potential equalization of electronic devices. This is to prevent dangerous touch voltages and electromagnetic interference.

The protective grounding of a device serves to avoid dangerous touch voltages. According to the EN 60204-1 standard (Chapter 8 Potential equalization), protective grounding is required if:

- the device exceeds dimensions of 50 mm x 50 mm,
- the device can be touched or encompassed over a large area,
- contact between the device and active parts is possible,
- an insulation fault may occur.

Establish low-resistance protective earthing of the device via the voltage connection to avoid dangerous touch voltages. There is a pin in the voltage socket for the protective earth (PE).

### EMC

**NOTICE**

**Hardware damage due to electromagnetic interference**

The use of the device without a functional earth can lead to material damage due to electromagnetic interference.

- Only use the device with functional earth.

Electromagnetic compatibility (EMC) of the device includes on the one hand not affecting other devices and equipment by electromagnetic interference and on the other hand not being disturbed by electrical or electromagnetic effects itself.

To do this, the device must comply with certain protection requirements. The device has EMC interference immunity according to EN 61000-6-2. The EMC interference emission of the device meets the requirements of EN 61000-6-4.

The functional earth is necessary for the EMC of the device. You establish functional earthing via the grounding connection between the grounding bolt in the connection section on the inside of the device and the central grounding point of the control cabinet in which the device is installed. Use wires with the largest possible cross-section, but at least 4 $mm^2$, or a flat conductor for the ground connection, as the circumference of the conductor should be as large as possible.

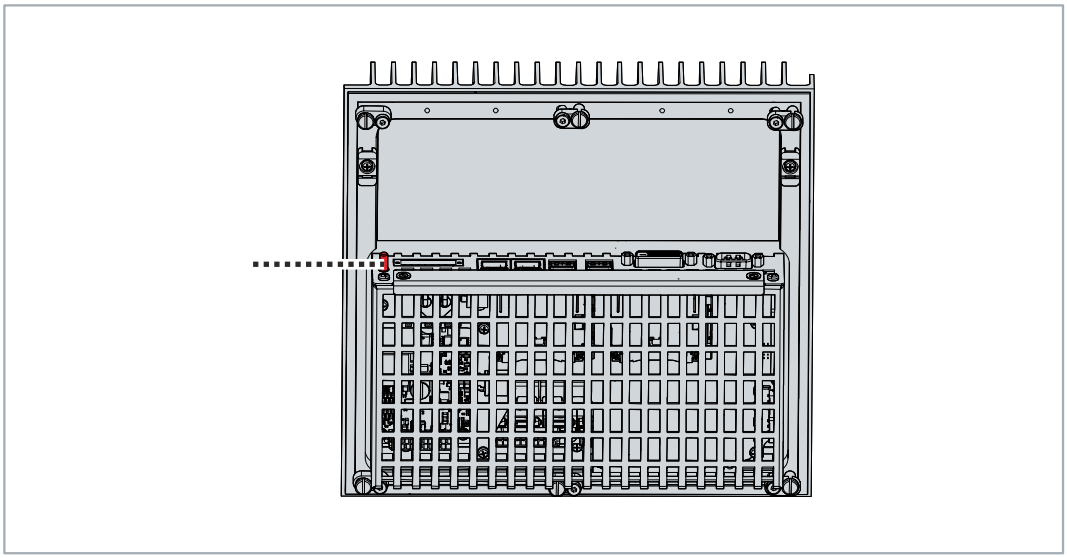

Fig. 31: Grounding bolt for functional earthing

## 4.3.3 Connecting cables and power supply

**NOTICE**

**Incorrect connection procedure**

Incorrect procedure when connecting the cables and the power supply can cause hardware damage.

- Follow the documented procedure for connecting the cables and the power supply.
- Always connect the cables first and only then switch on the power supply.
- Please read the documentation for the external devices prior to connecting them.

**NOTICE**

**Connection of incorrect battery packs**

Connecting the wrong battery packs can cause damage to the device and the battery packs.

- Only connect the C9900-U330 Beckhoff battery pack.

The connections are located on the inside of the device.

### Connecting cables

Make sure that you ground the device first (see chapter 4.3.2 Grounding of the industrial PC [▶ 38]).

### Connecting the power supply

Cables with a maximum cable cross-section of 1.5 mm$^2$ can be used for connecting the power supply. For long supply lines, use 1.5 mm$^2$ cables to achieve a low voltage drop on the supply line. There should be at least 22 V at the voltage connector of the device, so that the device remains switched on during voltage fluctuations.

Proceed as follows to connect the 24 V DC power supply unit:

1. Plug the voltage connector into the voltage socket on the device.
2. Screw the voltage connector to the voltage socket.
3. Connect the device to your external 24 V power supply.
4. Switch on the 24 V power supply.

⇨ You have connected the power supply.

### External battery pack

If you ordered your device with an integrated UPS, then you can connect an external battery pack and install it on a DIN rail near to the PC. Use only the Beckhoff C9900-U330 battery pack:

*Table 29: Order identifier battery pack*

| Order identifier | Link to option |
|---|---|
| C9900-U330 | https://www.beckhoff.com/c65xx<br>Select a product variant and then select the “Options” tab at the bottom of the website. |

You can use the UPS output of the power supply unit and connect a Beckhoff control panel as a second display. If the supply voltage fails and the device is only supplied by the battery pack, the control panel remains in operation. Second display operators can use it to read the power failure notification, back up data, and shut down the operating system.

PIN 4 and 5 of the battery pack are available for looping through a 24 V power supply. Accordingly, you can connect a three-core sheathed cable with plus and minus of the supply voltage as well as protective earth to the battery pack and then connect to the PC with a five-core sheathed cable. The method of connecting different components can be taken from the wiring diagram.

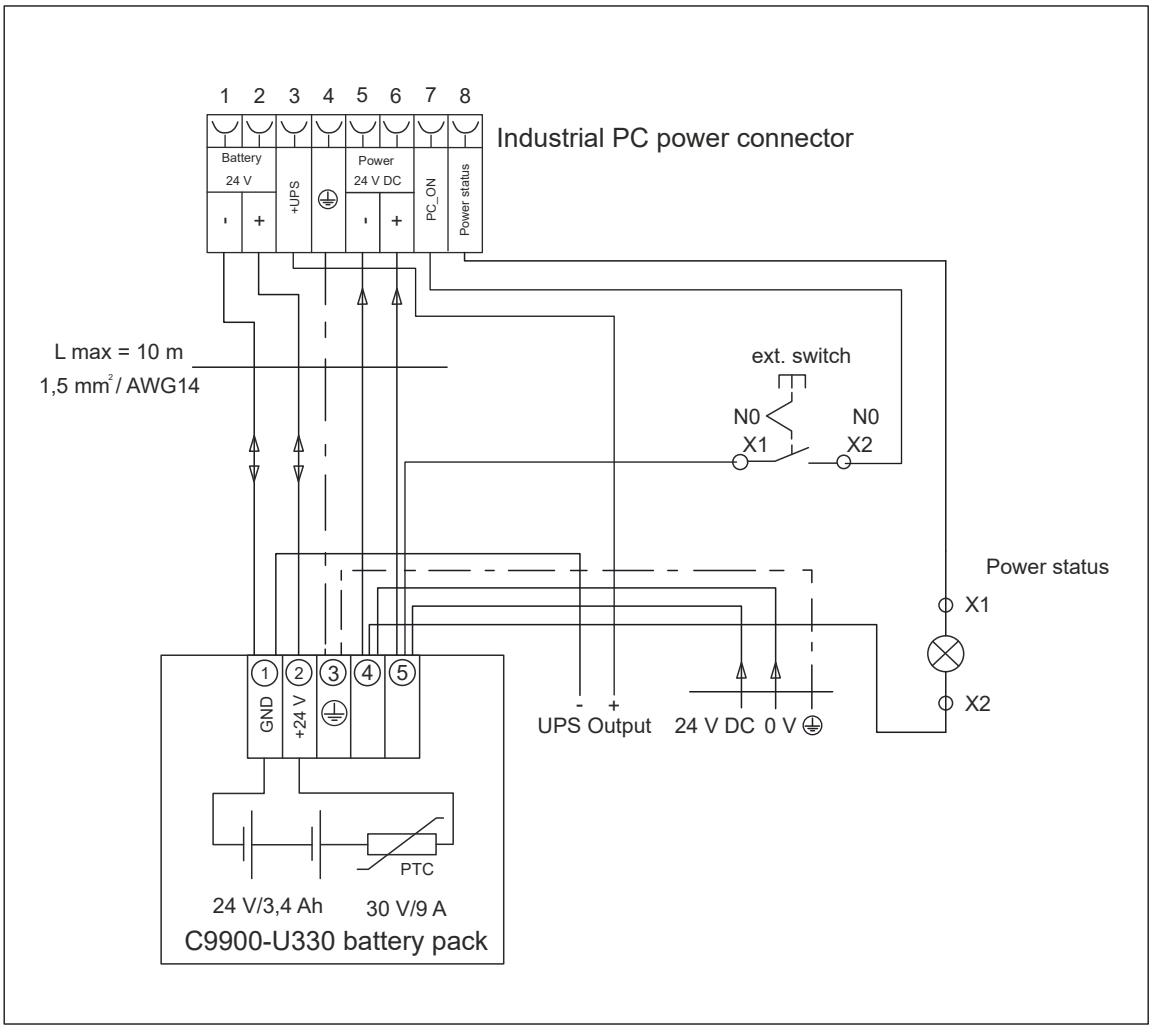


Fig. 32: Wiring diagram C9900-U330

Further information on the battery pack can be found in the corresponding manual in the download finder on the Beckhoff website C9900-U330.

## 4.4 Switching the industrial PC on and off

**NOTICE**

**Public networks**

Connecting the device to public networks without additional protective measures can compromise the safety of the device.

- Protect the device before connecting it to public networks.

**NOTICE**

**Data loss due to switching off the device while the software is running**

Switching off the device before the running software is terminated and the operating system is shut down can lead to data loss.

- Quit the running software and shut down the operating system before switching off the device.

**NOTICE**

**Data loss due to switching off the power supply when the UPS battery is empty**

Switching off the power supply when the UPS battery is empty can lead to data loss, as the operating system cannot be shut down properly without battery power.

- Ensure that the UPS battery is charged in the event of a power failure.
- For UPS C9900-P209 and C9900-U209, charge the battery exclusively via the switched-on PC. Never connect a charger.

**NOTICE**

**Shortened battery life due to switching off the power supply**

If the power supply is simply switched off, the operating system shuts down via the battery. With daily use, this significantly shortens the life of the battery.

- Avoid switching off the power supply before shutting down the operating system.
- Use the PC-ON input (see the following description) to shut down the operating system in a battery-friendly manner.

The industrial PC is started or switched off when the system is switched on or off or when the power supply to the PC is connected or disconnected.

You can use the PC-ON input of the PC to control the startup and shutdown of the operating system. The PC-ON signal is inverted, which is why the operating system boots up at 0 V at the input and shuts down at 24 V. During operation, 0 V must therefore be permanently applied to the input. If you want to shut down the operating system, you must apply 24 V to the PC-ON input. Once the operating system has shut down, the PC power supply unit sets the Power Status output from 24 V to 0 V. This indicates that the shutdown is complete. You can then switch off the power supply. If you remove the 24 V from the PC-ON input before you have switched off the power supply, the operating system restarts. Therefore, 24 V must be applied to the PC-ON input until you have switched off the power supply.

To shut down the operating system properly, you can install an additional ON/OFF switch next to the machine's main switch to turn the machine on and off. The main switch can thus remain switched on in principle and thus ensures that the PC is still supplied with power during the shutdown of the operating system. Via the Power Status output, you can switch, for example, a contactor that switches off the entire system. The load capacity of the Power Status output is limited to max. 0.5 A. No fuse protection is required.

### Driver installation

When you switch on the device for the first time, the optionally pre-installed operating system will be started. For any additional hardware you have connected, you have to install the drivers yourself afterwards. In addition, the Beckhoff Device Manager starts automatically. The Device Manager is a software from Beckhoff that supports you in configuring the device.

If you have ordered the device without an operating system, you must install this and the driver software for the additional hardware you have connected and for the components inside the device. Please follow the instructions in the documentation for the operating system and the additional components.

### UPS software components

The UPS software components with the corresponding drivers must be installed on the PC in order to operate the power supply unit as a UPS. The software components and drivers are already installed on delivery of the PC with operating system. If they are not, you have to install the installation package *Beckhoff UPS* yourself.

You can obtain the installation package from Beckhoff Service (service@beckhoff.com). You then use the installation package to install the UPS software components. The UPS software components come with a detailed help function. Call up the help files either directly from the configuration register by clicking the Help button or start the file under *Start > Programs > Beckhoff > UPS software components.*

# 5 Configuration

The configuration chapter gives you an insight into the Beckhoff Device Manager on the one hand and the UPS configuration on the other. The UPS configuration is relevant if you ordered your device with a UPS.

The Beckhoff Device Manager is a tool for detailed system diagnostics of hardware and software components. The procedure after the first start and after manually starting Beckhoff Device Manager is explained.

In the UPS configuration, assign the appropriate UPS to the device.

## 5.1 Beckhoff Device Manager

The Beckhoff Device Manager enables detailed system diagnostics with uniform secure access to the existing hardware and software components. System data is recorded, analyzed and evaluated during operation. The data helps to detect deviations at an early stage and prevent device downtimes.

The user interface screenshots shown in this chapter are examples only and do not represent the actual state of your device.

The Beckhoff Device Manager always starts automatically after the device has been booted. In addition, you have the option of manually starting the previously closed Device Manager at any time.

The device is supplied with predetermined access data by default:

- User name: Administrator
- Password: 1

You also have the option of using the Beckhoff Device Manager to remotely configure the device via a web browser. More detailed information is available in the Beckhoff Device Manager manual.

### First start of Beckhoff Device Manager

When your device is booted for the first time, the Beckhoff Device Manager also starts automatically for the first time. The Security Wizard opens. It informs you that you should reset the default password set by Beckhoff. Proceed as follows:

1. Click **Next** on the Security Wizard start page.
   ⇨ This will take you to the **Change Passwords** page:

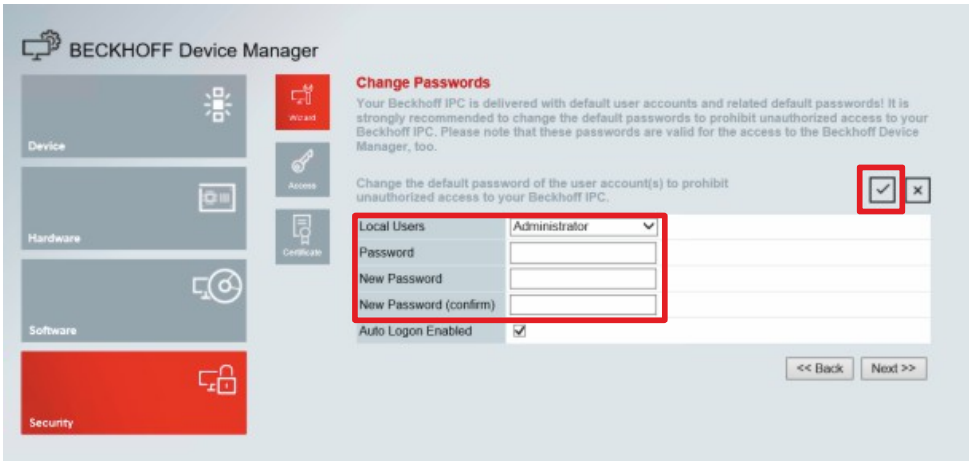


Fig. 33: Beckhoff Device Manager – Change passwords

2. Enter the access data of the Device Manager on delivery.
3. Choose a secure new password. Instructions for choosing a secure password are given below.
4. Confirm the changes by clicking on the tick in the red box on the right.
5. Exit the Security Wizard.

⇨ You have reached the Device Manager start page.

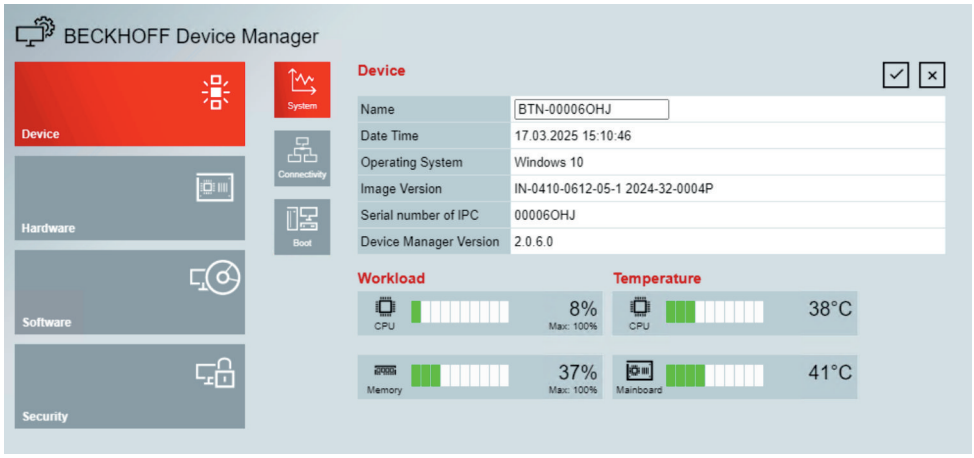


Fig. 34: Beckhoff Device Manager – Start page

Continue to navigate in the menu and to configure the device. Note that modifications only become active once they have been confirmed.

### Manual start of Beckhoff Device Manager

To start the Beckhoff Device Manager manually, proceed as follows:

1. Open a web browser locally on the device.
2. Enter *localhost/config* in the web browser to start the Beckhoff Device Manager.

⇨ The Beckhoff Device Manager starts. The Security Wizard appears.

### Secure passwords

Strong passwords are an important prerequisite for a secure system.

Beckhoff supplies the device images with standard user names and standard passwords for the operating system. It is imperative that you change these.

Controllers are shipped without a password in the UEFI/BIOS setup. Beckhoff recommends assigning a password here as well.

Please note the following:

- Passwords should be unique for each user and service.
- Only change passwords after an incident in which passwords have become known without authorization.
- Train the device users in the use of passwords.

A secure password has the following characteristics:

- Password complexity: The password should contain capital and lower-case letters, numbers, punctuation marks and special characters.
- Password length: The password should be at least 10 characters long.

## 5.2 UPS configuration

Once you have installed the installation package with the UPS software components, you can configure the UPS. To start the configuration, go to *Start -> Beckhoff -> UPS Configuration.*

After starting the configuration, follow the steps below:

1. Click *Select*.

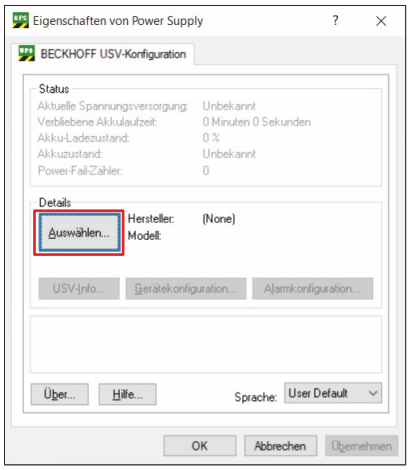


Fig. 35: Select UPS

2. Select the manufacturer *Beckhoff* from the drop-down menu.

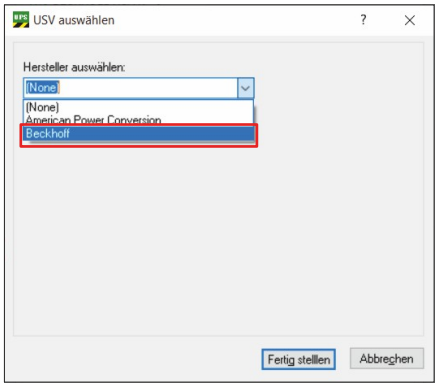


Fig. 36: Select manufacturer

3. Select at Model/Interface *Beckhoff P24Vxxxx*.
4. Select the port *COM4.*
5. Click *Finish.*

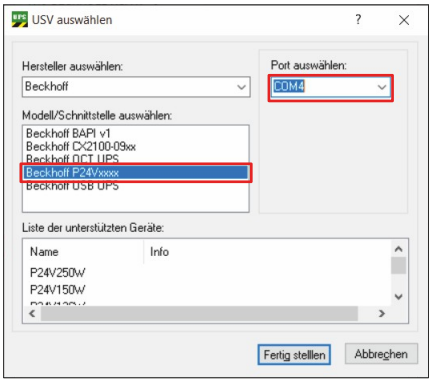


Fig. 37: Select model/interface & port

6. Click *Apply.*

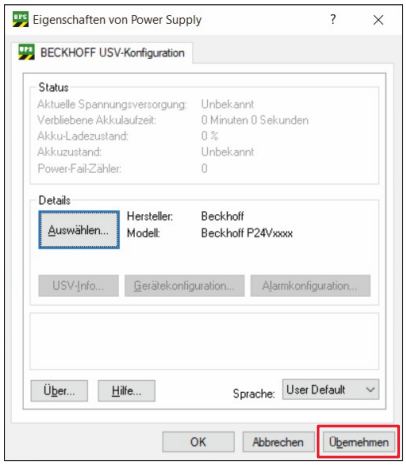


Fig. 38: Apply configuration

⇨ You have configured the UPS. The status of the connected UPS is displayed.

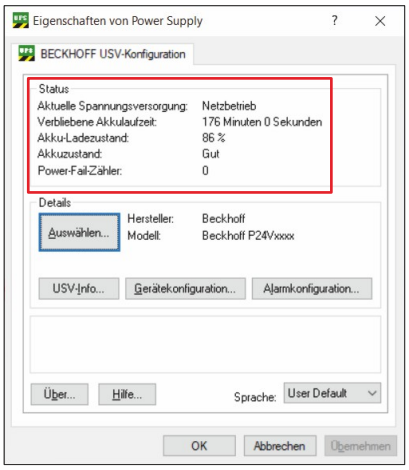


Fig. 39: UPS status

# 6 Decommissioning

**NOTICE**

**Hardware damage due to power supply**

A connected power supply can cause damage to the device during disassembly.

- Disconnect the power supply from the device before starting to disassemble it.

As part of the decommissioning of the device, you must first disconnect the power supply and cables. You can then remove the device from the control cabinet.

If you do not wish to use the device any further, chapter 6.2 Disassembly and disposal provides information on the correct disposal of the device.

## 6.1 Disconnecting the power supply and cables

**⚠ CAUTION**

**Risk of electric shock**

Dangerous touch voltages can lead to electric shock. To avoid electric shock, observe the following:

- Never connect or disconnect the device cables during a thunderstorm.
- Provide protective earthing for handling the device.

Before disassembling the device, you must disconnect the cables and the power supply. Follow the steps below:

1. Shut down the operating system.
2. Disconnect the device from your external 24 V power supply.
3. Pull the power plug out of the power supply socket.
4. Make a note of the wiring of all data transmission cables if you want to restore the cabling with another device.
5. Disconnect all data transmission cables from the device.
6. Finally, disconnect the ground connection.

⇨ You have disconnected the cables and power supply.

## 6.2 Disassembly and disposal

Before you can remove the device from the control cabinet wall, you must first disconnect the power supply and the cables (see chapter 6.1 Disconnecting the power supply and cables [▶ 47]).

To remove the device from the control cabinet wall, follow the steps below:

1. Loosen the clamping levers with a 3.0 mm Allen key (section A). Secure the device against falling out of the control cabinet wall.
2. Rotate the clamping levers 90° back onto the device (section B) and retighten them to prevent unintentional release.

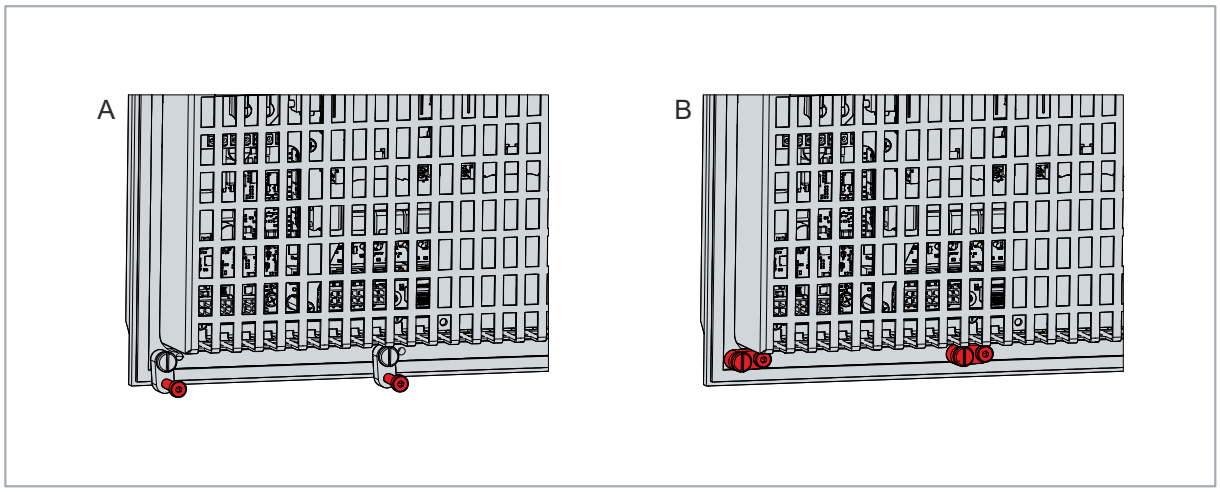


Fig. 40: Removal from the control cabinet

⇨ You can now remove the device from the corresponding cutout in the control cabinet wall.

### Disposal of the device

When disposing of the device follow the national electronic scrap regulations. In order to dispose of the device, it must be removed and fully dismantled. Dispose of the components in the following way:

- Send plastic parts (polycarbonate, polyamide (PA6.6)) for plastics recycling.
- Take metal parts to the metal recycling collection point.
- Electronic parts such as fans and circuit boards must be disposed of in accordance with national electronic scrap regulations.
- Stick insulating tape over the poles of the CR2032 battery on the motherboard and dispose of the battery via the local battery recycling.

# 7 Maintenance

**⚠ CAUTION**

**Risk of electric shock**

Working on the device when live can lead to electric shock.

- Switch off the power supply before replacing device components.

Maintenance measures increase the efficiency of the device by ensuring long-term functionality. Cleaning and maintenance by replacing certain device components contribute to this.

## 7.1 Cleaning

***NOTICE***

**Unsuitable cleaning agents**

The use of unsuitable cleaning agents can damage the device.

- Clean the device only as specified.

It is essential to observe the following points when cleaning the device:

- Observe the general conditions of protection rating IP65 and IP20.
- Never use compressed air to clean the device.
- Observe the ambient temperature range of 0° to 45° on the outside and 0° to 55° on the inside.

## 7.2 Maintenance

***NOTICE***

**Use of incorrect spare parts**

The use of spare parts not ordered from Beckhoff Service can lead to unsafe and faulty operation.

- Only use spare parts that you have ordered from Beckhoff Service.

Beckhoff devices are manufactured from components of the highest quality and robustness. They are selected and tested for best interoperability, long-term availability and reliable function under the specified environmental conditions.

Nevertheless, some components of the devices may be subject to a limited service life if they are operated under certain conditions, such as at increased ambient temperatures during operation or during storage or during long periods of storage out of operation.

Beckhoff therefore recommends replacing some of the components of the devices after the time after which predictions of the remaining service life of such components can no longer be reliably calculated.

The following table provides recommendations for the regular, precautionary replacement of the device components:

*Table 30: Device component replacement recommendations*

| Component | Recommendation for replacement intervals (years) |
|---|---|
| UPS battery pack | 5 years |
| 2.5-inch hard disk | 5 years or after 20,000 operating hours at more than 40 °C or after 30,000 operating hours at less than 40 °C |
| 3.5-inch hard disk | 5 years, irrespective of the operating hours |
| Fan | 7 years |
| CFast, SSD, MicroSD, Compact Flash | 10 years |
| Motherboard battery | 5 years |

Beckhoff is excluded from liability in the event of possible damage occurring during maintenance work. In order to avoid damage caused by electrostatic discharge when replacing device components, protective measures are recommended. Below are some suggestions.

### ESD protection

**NOTICE**

**Electrostatic discharge**

The replacement of device components without ESD protection can lead to functional impairment and destruction of the device.

- If possible, apply ESD protection measures during maintenance work.

When working on electronic devices, there is a risk of damage due to ESD (electrostatic discharge), which can impair the function or destroy the device.

Protect the device and create an ESD-protected environment in which existing electrostatic charges are safely discharged to ground and charging is prevented.

An ESD-protected environment can best be created by setting up ESD protection zones. The following measures serve this purpose:

- ESD-compliant floors with sufficient conductivity to the reference potential PE;
- ESD-compatible work surfaces such as tables and shelves;
- Wrist grounding strap, especially for sedentary activities;
- grounded and electrostatically dissipating equipment and operating materials (e.g. tools) within the ESD protection zone.

If it is not possible to create an ESD protection zone, you can still protect the device against ESD damage. For example, the following measures can be used:

- Use conductive mats connected to the ground potential as underlays.
- Dissipate possible charges from your own body by touching grounded metal (e.g. control cabinet door).
- Wear a wrist grounding strap.
- Only remove new electronic components from the ESD packaging (tinted plastic bag) after putting on the wrist grounding strap.
- Do not walk around with electronic components in your hand if they are not in ESD packaging.

### Access to exchangeable device components

You can access the replaceable device components via the cover on the inside of the device. You gain access to the battery and the storage medium. To do this, remove the two M3 screws and remove the cover.

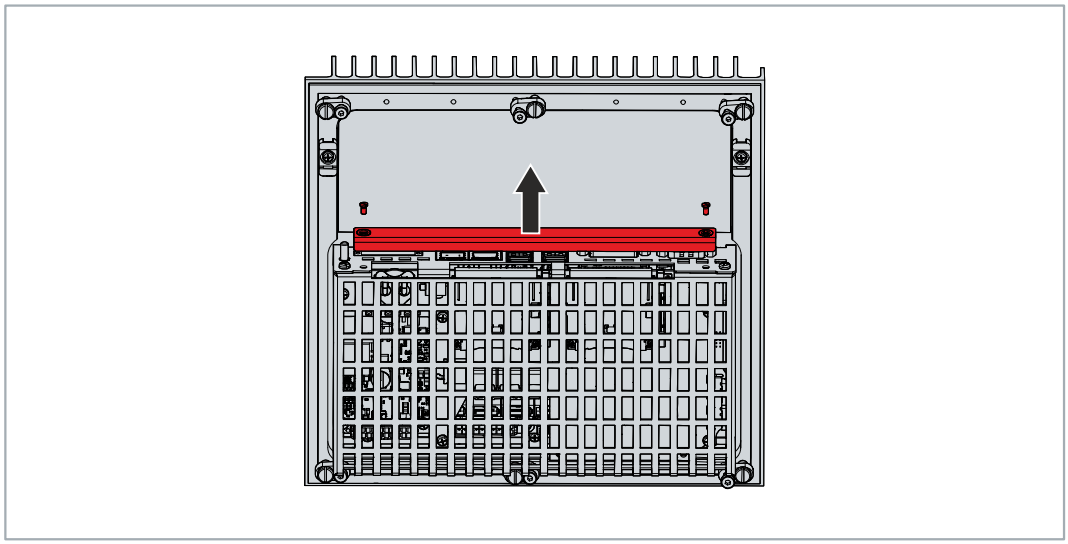

Fig. 41: Access to battery and storage media

You now have access to the battery and the storage media.

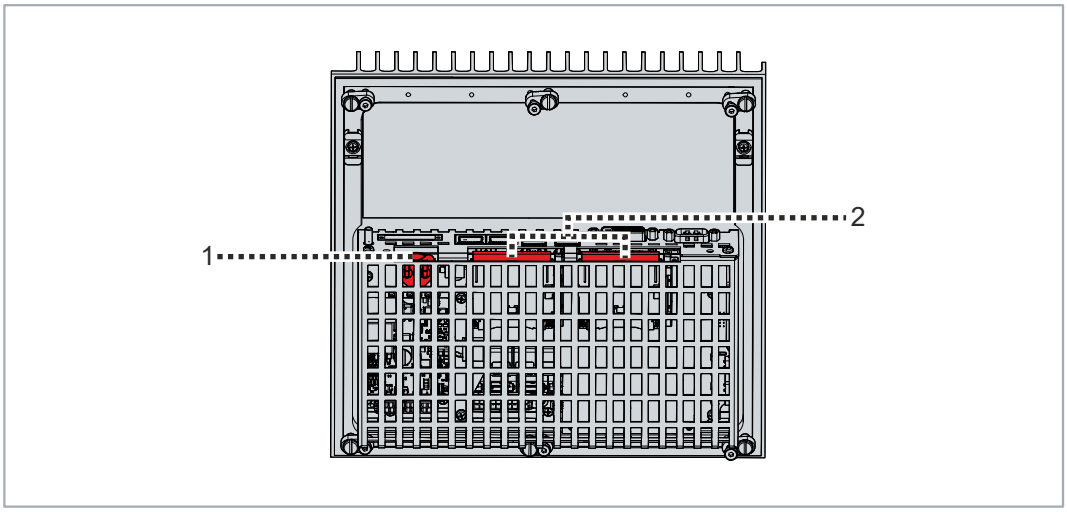


Fig. 42: Battery and storage media position

### 7.2.1 Replacing the battery

**NOTICE**

**Incorrect battery type**

Using any other battery may cause fire or explosion.

- Only replace the battery with battery type R/C (BBCV2), order number RC2032, nominal voltage 3 V.
- When replacing the battery, make sure that the polarity is correct.

**NOTICE**

**Battery damage**

Incorrect handling of the motherboard battery can damage it.

- Do not recharge the battery.
- Do not throw the battery on the fire.
- Do not open the battery.
- Protect the battery against direct sunlight and moisture.

**NOTICE**

**Failure of the electronics due to mechanical damage**

Scratches or damaged components on PCBs can cause the electronics to fail.

- Be very careful when replacing the battery and avoid mechanical damage to the electronics.

The device does not contain a lithium-ion battery. The motherboard battery is a CR2032 lithium-metal cell. It is used to supply power to the clock integrated on the motherboard. If the battery is depleted or missing, the date and time are displayed incorrectly.

*Table 31: Technical data of the battery*

| Battery type | Electrical properties (at 20 °C) | | Dimensions | | |
|---|---|---|---|---|---|
| | Nominal voltage | Nominal capacity | Diameter | Height | Weight |
| CR2032 | 3.0 V | 225 mAh | 20.0 mm | 3.20 mm | 3.1 g |

Chapter 7.2 Maintenance [▶ 49] shows how to access the battery. To replace the battery, follow the steps below:

1. Pull the battery out of the device.
2. Insert the new battery into the device in the same orientation. Ensure that the positive pole is facing outwards.

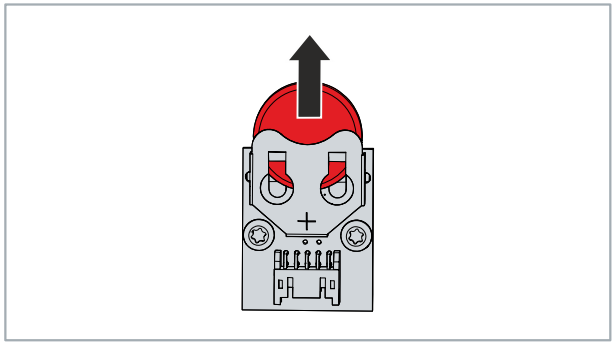

Fig. 43: Replacing the battery

⇨ You have successfully replaced the battery.

#### Battery disposal

To dispose of the battery, remove it, tape off the poles and put it in the battery disposal.

## 7.2.2 Replacing the storage media

### Data transmission before replacement

If you want to exchange a storage medium according to Beckhoff's recommendation, you must copy the data from the old to the new storage medium. You can use the Beckhoff Service Tool (BST) for this purpose. BST is a graphical backup and restore program for devices with a Windows operating system. You can create an image of your operating system and use it to back up the operating system. Then you can restore the created image to a new data carrier. The BST is available on a bootable BST USB flash drive. This includes Windows and a backup tool. Select the size of the BST USB flash drive according to the size of the backup copy of your operating system. You can then keep the flash drive as a backup copy. For this purpose, the BST USB flash drives are designed for particularly long data preservation by means of special flash. For more information on the function of the BST, please refer to the corresponding manual.

If your storage medium is defective and there is no backup, Beckhoff Service can provide you with a fresh Windows image. For this to be possible, your Beckhoff device must already have been delivered with a valid operating system license. After installing the fresh image, the applications must be reinstalled.

Chapter 7.2 Maintenance [▶ 49] shows how to access the storage media.

### Replacing CFast

To replace the CFast, follow the steps below:

1. Press lightly on the CFast from above, like on a button (section A).
   ⇨ When you release the CFast, the push-pull mechanism guides the CFast out of the slot far enough for you to grab it.
2. Pull the CFast out of the device (section B).

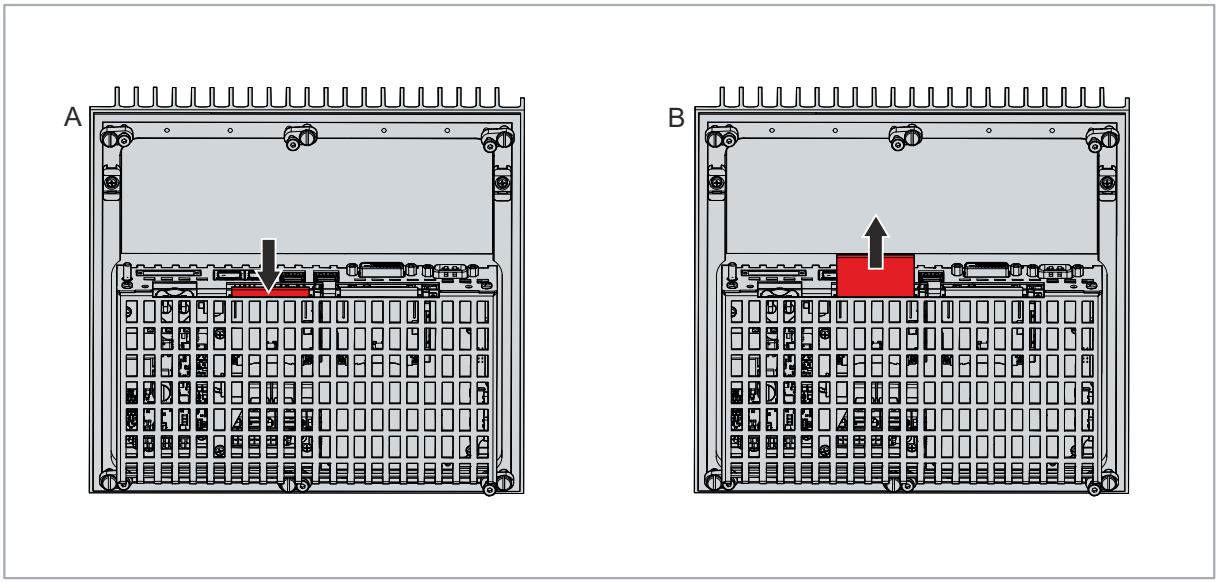


Fig. 44: Replacing CFast

3. Insert the new CFast into the device in the same orientation until it protrudes just a bit from the device. The sticker with the CFast designation must face outwards.
4. Press the CFast into the device.

⇨ You have replaced the CFast.

### Disposal of storage media

Delete confidential or technologically important data from the storage media before disposing of it. If a storage medium is defective, you must destroy it mechanically to prevent access to the data.

The old storage media must be disposed of in accordance with the national electronic waste regulations.

# 8 Troubleshooting

| Fault | Cause | Measures |
|---|---|---|
| No function of the device | No power supply to the device<br>Other cause | Check the power supply cable<br>Call Beckhoff Service |
| The device does not boot fully | BIOS setup settings are incorrect<br>Other causes | Check BIOS setup settings (load defaults)<br>Call Beckhoff Service |
| The device boots, software starts, but control does not operate correctly | The cause of the error is the software or plant parts outside of the device | Call the machine and software manufacturer |
| USB error during access with TwinCAT via USB | Cycle times in TwinCAT set to 10 ms (default) | Increase the cycle times to between 50 ms and 80 ms |

# 9 Technical data

*Table 32: Technical data*

| Product designation | C6515 |
|---|---|
| Supply voltage | 22-30 V DC, max. 6.5 A (24 V DC power supply) |
| Power consumption | Data sheet for power consumption and power loss in the download finder:<br>https://www.beckhoff.com/en-en/support/download-finder/search-result/?download_group=691754572 |
| Secure element | fTPM 2.0 activated (see TPM documentation) |
| Protection rating | outside IP65, inside IP20 |
| Vibration resistance (sinusoidal vibration) | EN 60068-2-6: 10 to 58 Hz: 0.035 mm<br>58 to 500 Hz: 0.5 G (approx. 5 m/s$^2$) |
| Shock resistance (shock) | EN 60068-2-27: 5 G (approx. 50 m/s$^2$), duration: 30 ms |
| EMC interference immunity | conforms to EN 61000-6-2 |
| EMC interference emission | conforms to EN 61000-6-4 |
| Permissible ambient temperature | Outdoor operation: 0 °C to +45 °C<br>Indoor operation: 0 °C to +55 °C<br>Transport/storage: -20 °C ... +65 °C |
| Permissible relative air humidity | Maximum 95%, no condensation |
| Transport and storage | The values for air humidity and shock resistance are to be observed during transport and storage and in operation. The vibration resistance during transport can be improved by suitable packaging of the device. |

# 10 Appendix

In the appendix you will find information for servicing and details of the approvals that your device has.

## 10.1 Service and support

Beckhoff and its worldwide subsidiaries offer comprehensive service and support, providing fast and competent assistance for all issues relating to Beckhoff products and system solutions.

**Beckhoff Service**

The Beckhoff Service Center provides support in all forms of after-sales service:

- on-site service
- repair service
- spare parts service
- hotline service

Hotline: + 49 5246/963-460
email: service@beckhoff.com

If your device requires attention, please state its serial number, which you can find on the name plate.

**Beckhoff Support**

Support offers you comprehensive technical assistance to help you with the application of individual Beckhoff products, and also with other extensive services:

- world-wide support
- design, programming, and commissioning of complex automation systems
- extensive training program for Beckhoff system components

Hotline: + 49 5246/963-157
email: support@beckhoff.com

**Headquarters**

Beckhoff Automation GmbH & Co. KG
Hülshorstweg 20
33415 Verl
Germany

Phone: + 49 5246/963-0
email: info@beckhoff.de

The addresses of the worldwide Beckhoff branches and agencies can be found on our website at http://www.beckhoff.com/.

You can also find further documentation for Beckhoff components there.

## 10.2 Approvals

Your device has at least the following approvals:

- CE
- EAC
- UKCA
- FCC

You will find all other applicable approvals on the name plate of your device.

### FCC approvals for the United States of America

FCC: Federal Communications Commission Radio Frequency Interference Statement

This device was tested and complies with the limits for a digital device of class A, according part 15 of the FCC regulations. These limits are designed to provide adequate protection against adverse interference, if the device is used in a commercial environment. This device generates, uses and may emit radio frequency energy and may cause adverse interference with radio communications, if it is not installed and used in accordance with the operating instructions. If this device is used in a residential area it is likely to cause adverse interference, in which case the user must take appropriate countermeasures in order to eliminate the interference at his own expense.

### FCC approvals for Canada

FCC: Canadian Notice

This device does not exceed the class A limits for radiation, as specified by the Radio Interference Regulations of the Canadian Department of Communications.

# List of figures

# List of tables

## Trademark statements

Beckhoff®, TwinCAT®, TwinCAT/BSD®, TC/BSD®, EtherCAT®, EtherCAT G®, EtherCAT G10®, EtherCAT P®, Safety over EtherCAT®, TwinSAFE®, XFC®, XTS® and XPlanar® are registered trademarks of and licensed by Beckhoff Automation GmbH.

## Third-party trademark statements

Intel, the Intel logo, Intel Core, Xeon, Intel Atom, Celeron and Pentium are trademarks of Intel Corporation or its subsidiaries.

Microsoft, Microsoft Azure, Microsoft Edge, PowerShell, Visual Studio, Windows and Xbox are trademarks of the Microsoft group of companies.

More Information:
**www.beckhoff.com/c6515**

Beckhoff Automation GmbH & Co. KG
Hülshorstweg 20
33415 Verl
Germany
Phone: +49 5246 9630
info@beckhoff.com
www.beckhoff.com