BECKHOFF New Automation Technology

Operating manual | EN

EPX3204-0022

EtherCAT Box, 4-channel analog input, RTD (Pt100), 16 Bit, M12, Ex i

Table of contents

1 Foreword

1.1 Notes on the documentation

Intended audience

This description is only intended for the use of trained specialists in control and automation engineering who are familiar with the applicable national standards.
It is essential that the documentation and the following notes and explanations are followed when installing and commissioning these components.
The qualified personnel is obliged to always use the currently valid documentation.

The responsible staff must ensure that the application or use of the products described satisfy all the requirements for safety, including all the relevant laws, regulations, guidelines and standards.

Disclaimer

The documentation has been prepared with care. The products described are, however, constantly under development.

We reserve the right to revise and change the documentation at any time and without prior announcement.

No claims for the modification of products that have already been supplied may be made on the basis of the data, diagrams and descriptions in this documentation.

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1.2 Safety instructions

Safety regulations

Please note the following safety instructions and explanations!
Product-specific safety instructions can be found on following pages or in the areas mounting, wiring, commissioning etc.

Exclusion of liability

All the components are supplied in particular hardware and software configurations appropriate for the application. Modifications to hardware or software configurations other than those described in the documentation are not permitted, and nullify the liability of Beckhoff Automation GmbH & Co. KG.

Personnel qualification

This description is only intended for trained specialists in control, automation and drive engineering who are familiar with the applicable national standards.

Signal words

The signal words used in the documentation are classified below. In order to prevent injury and damage to persons and property, read and follow the safety and warning notices.

Personal injury warnings

⚠ DANGER
Hazard with high risk of death or serious injury.

⚠ WARNING
Hazard with medium risk of death or serious injury.

⚠ CAUTION
There is a low-risk hazard that could result in medium or minor injury.

Warning of damage to property or environment

NOTICE
The environment, equipment, or data may be damaged.

Information on handling the product

ℹ This information includes, for example:
recommendations for action, assistance or further information on the product.

1.3   Documentation Issue Status

Version	Comment
1.1.0	• Chapter *Technical data* updated
1.0.0	• Chapter *Introduction* updated
	• Chapter *Technical data* updated
	• Chapter *Signal inputs* updated
0.1	• First draft

1.4   Suggestions or proposals for documentation

If you have any suggestions or proposals for our documentation, please send us an e-mail stating the documentation title and version number to: documentation@beckhoff.com

1.5   Marking of EPX modules

Name

An EPX EtherCAT Box has a 15-digit technical designation, composed of

- Family key
- Type
- Version
- Revision

Example	Family	Type	Version	Revision
EPX1058-0022-0001	EPX EtherCAT Box	1058: 8-channel digital EtherCAT Box for NAMUR sensors, Ex i	0022: 60 mm width, M12	0001

Notes

- the elements mentioned above result in the **technical designation**. EPX1058-0022-0001 is used in the example below.

- "EPX1058-0022" is the order identifier, "0001" is the EtherCAT revision.

- The **order identifier** is composed of
  - family key (EPX)
  - type (1058)
  - version (0022)

- The **revision** 0001 reflects the technical progress such as feature enhancement with regard to EtherCAT communication and is managed by Beckhoff.
  In principle, a device with a higher revision can replace a device with a lower revision, unless otherwise specified, e.g. in the documentation.
  Associated and synonymous with each revision there is usually a description (ESI, EtherCAT Slave Information) in the form of an XML file, which is available for download from the Beckhoff website.
  The revision is applied to the modules on the outside, see Fig. *EPX1058 with date code 3218FMFM, BTN 10000100 and Ex marking*.

- The type, version and revision are read as decimal numbers, even if they are technically saved in hexadecimal.

Identification numbers

EPX modules have two different identification numbers:

- date code (batch number)
- **B**eckhoff **T**raceability **N**umber, or BTN for short (as a serial number it clearly identifies each module)

Date code

The date code is an eight-digit number given by Beckhoff and printed on the EPX module. The date code indicates the build version in the delivery state and thus identifies an entire production batch but does not distinguish between the modules in a batch.

Structure of the date code: **WW YY FF HH**	Example with date code 02180100:
WW - week of production (calendar week)	02 - week of production 02
YY - year of production	18 - year of production 2018
FF - firmware version	01 - firmware version 01
HH - hardware version	00 - hardware version 00

Beckhoff Traceability Number (BTN)

In addition, each EPX EtherCAT Box has a unique **B**eckhoff **T**raceability **N**umber (BTN).

Ex marking

In the center of the labeling you will find the Ex marking:

II 3 (1) G Ex ec [ia Ga] IIC T4 Gc
II 3 (1) D Ex tc [ia Da] IIIC T135°C Dc
I (M1) [Ex ia Ma] I
IECEx BVS 22.0043X
BVS 22 ATEX E 047 X
Ta: -25 … +70 °C

Examples

Fig. 1: Side name plate of EPX1058-0022, EPX3158-0022 and EPX3184-0022

2   Product overview

2.1   EPX3204-0022 - Introduction

EtherCAT signal input

EtherCAT signal output

Labeling areas

Power supply status display:
Box supply (U_S)

Power supply feed

Auxiliary voltage (U_P)

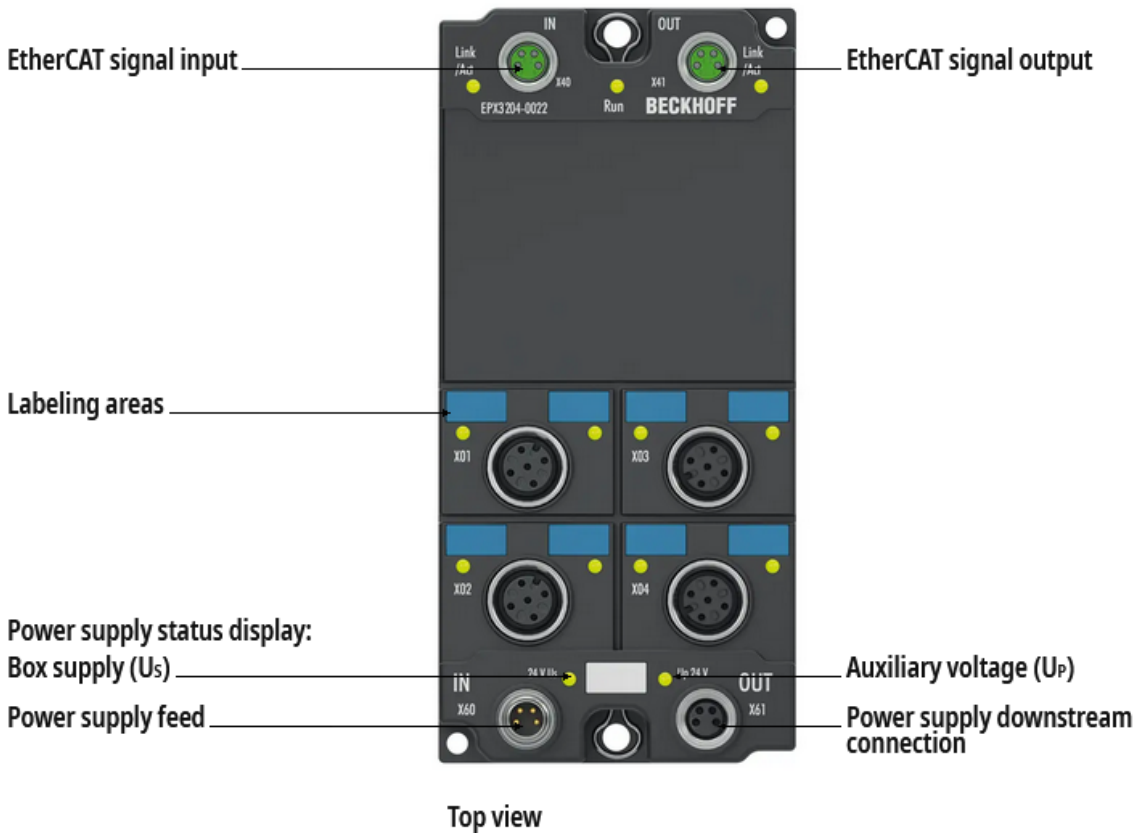Power supply downstream connection

Top view

Fig. 2: EPX3204-0022 - EtherCAT Box, 4-channel analog inputs, RTD (Pt100), 16-bit, M12, Ex i

The EPX3204-0022 EtherCAT Box enables direct connection of RTDs from zone 0/20 and 1/21 hazardous areas. The EPX3204-0022 circuit can operate sensors in 2-wire, 3-wire and 4-wire technology. Linearization takes place across the entire, freely selectable temperature range. When delivered, the terminal is set to Pt100 sensors in 4-wire technology. The EPX3204-0022 indicates the signal state and sensor faults (e.g. wire break) by means of LEDs.

2.2 EPX3204-0022 - Technical data

EtherCAT	EPX3204-0022
Connection	2 x M8 socket, 4-pin, A-coded, shielded, green

Supply voltage		EPX3204-0022
Connection	Input	M8 connector, 4-pin, A-coded, black
	Downstream connection	M8 socket, 4-pin, A-coded, black
U_S nominal voltage		24 V_{DC} (-15 % / +20 %)
U_S current consumption		typically 30 mA
U_S Sum current: $I_{S, SUM}$		max. 4 A at 55 °C, max. 2.5 A at 70 °C, linear in between
U_P nominal voltage		24 V_{DC} (-15 % / +20 %)
U_P current consumption		typically 20 mA
U_P Sum current $I_{P, SUM}$		max. 4 A at 55 °C, max. 2.5 A at 70 °C, linear in between

Analog inputs		EPX3204-0022
Technology		intrinsically safe sensors
Number of inputs		4
Connection		4 x M12 sockets, 2-/3-/4-wire
Cable length		max. 30 m
Sensor types		Pt100, Pt200, Pt500, Pt1000, Ni100, Ni120, Ni1000, resistance measurement (10 Ω … 4 kΩ), KT(Y) sensors
Temperature range		-200 … +850 °C (Pt sensors); -60 … +250 °C (Ni sensors)
Measuring error/ uncertainty		< ±0.3 % (relative to full scale value)
Conversion time		180 ... 6560 ms (settings, default: 580 ms)
Input filter		configurable
Resolution		16-bit (including sign)
Measuring error		< ±0.3 % (relative to full scale value)
Bit width in the process image	Standard PDO	4 x 4 bytes (default)
	Compact PDO	4 x 2 bytes
Configuration		No address or configuration settings required
Special features		Limit value monitoring, digital filters, and characteristic curve linearization integrated

Housing data	EPX3204-0022
Dimensions (W x H x D)	60 mm x 150 mm x 26.5 mm
Weight	approx. 300 g
Material	PA6 (polyamide)

Environmental conditions	EPX3204-0022
Permissible ambient temperature range during operation	-25 °C … +70 °C
Permissible ambient temperature range during storage	-40 °C … +85 °C
Installation	Stand-alone / on optional mounting rail
Installation position	variable
Vibration / shock resistance	conforms to EN 60068-2-6 / EN 60068-2-27
EMC immunity / emission	conforms to EN 61000-6-2 / EN 61000-6-4
Protection rating	IP65, IP66, IP67 (according to EN 60529)

Approvals	EPX3204-0022
Approvals / markings*	CE, cULus, ATEX, IECEx

*) Real applicable approvals/markings see type plate on the side (product marking).

Technical data for explosion protection	EPX3204-0022		
Ex marking	II 3 (1) G Ex ec [ia Ga] IIC T4 Gc		
	II 3 (1) D Ex tc [ia Da] IIIC T135°C Dc		
	I (M1) [Ex ia Ma] I		
Certificate numbers	IECEx BVS 22.0043X		
	BVS 22 ATEX E 047 X		
Power supply	Over US and UP		
	U_m = 60 V_{DC}		
Field interfaces	U_o = 5.36 V		
	I_o = 13 mA		
	P_o = 18 mW		
	Characteristic curve: linear		
Reactances (without consideration of simultaneity)		L_o	C_o
	Ex ia I	100 mH	1000 µF
	Ex ia IIA	100 mH	1000 µF
	Ex ia IIB	100 mH	1000 µF
	Ex ia IIC	100 mH	65 µF
	Ex ia IIIC	100 mH	1000 µF

2.3 Intended use

⚠ WARNING
Danger to the safety of persons and equipment!
EPX components may only be used for the purposes described below!

⚠ CAUTION
Observe ATEX and IECEx!
The EPX components may only be used in accordance with the ATEX directive and the IECEx scheme!

The EPX EtherCAT Box modules extend the field of application of the EtherCAT system by functions for the integration of intrinsically safe field devices from hazardous areas. The intended field of application are data acquisition and control tasks in discrete and process automation, taking explosion protection requirements into consideration.

The EPX EtherCAT Box modules are protected by the ignition protection type "Increased safety" (Ex e) according to IEC 60079-7 as well as "Protection by enclosure" (Ex t) according to IEC60079-31 and may only be operated in hazardous areas of zone 2/22 or in non-hazardous areas.

The field interfaces of the EPX EtherCAT Box modules achieve explosion protection by means of the "Intrinsic safety" (Ex i) ignition protection type in accordance with IEC 60079-11. Therefore, only appropriately certified, intrinsically safe devices may be connected to EPX EtherCAT Box modules. Observe the maximum permissible connected load values in terms of voltages, currents and reactances. Any instances of non-compliance may damage the EPX EtherCAT Box modules and thus render the explosion protection ineffective.

⚠ CAUTION
Ensure traceability!
The buyer has to ensure the traceability of the device via the Beckhoff Traceability Number (BTN).

3 Mounting and connection

3.1 Special conditions for EPX EtherCAT Box modules

⚠ WARNING
Observe the special conditions for the intended use of Beckhoff EPX EtherCAT Box modules in hazardous areas (ATEX Directive 2014/34/EU)! • The connection points are to be protected by a modification in such a way that a protection against mechanical danger is guaranteed! • If the temperatures during nominal operation are higher than 70 °C at the feed-in points of cables, lines or pipes, or higher than 80°C at the wire branching points, then cables must be selected whose temperature data correspond to the actual measured temperature values! • When using EPX EtherCAT Box modules in hazardous areas, observe the permissible ambient temperature range of -25 to +70 °C! • Measures must be taken to protect against the nominal operating voltage being exceeded by more than 40% due to short-term interference voltages! The power supply of the EPX EtherCAT Box must comply with overvoltage category II according to EN 60664-1. • SELV/PELV circuits (Safety Extra Low Voltage, Protective Extra Low Voltage) with a maximum error voltage of 60 V_{DC} must be used to supply the EPX EtherCAT Box modules! • The power and EtherCAT connectors of the certified components may only be connected or disconnected when the supply voltage has been switched off or when a non-explosive atmosphere is ensured! • The EPX EtherCAT Box modules must be protected from direct sunlight.

3.2 Installation notes for EPX EtherCAT Box Modules

NOTICE
Storage, transport and mounting • Transport and storage are permitted only in the original packaging! • Store in a dry place, free from vibrations. • A brand new EPX EtherCAT Box with a certified build version is delivered only in a sealed carton. Therefore, check that the carton and all seals are intact before unpacking. • Do not use the EPX EtherCAT Box if - its packaging is damaged - the terminal is visibly damaged or - you cannot be sure of the origin of the terminal. • EPX EtherCAT Box Modules with a damaged packaging seal are regarded as used.

⚠ WARNING
Observe the accident prevention regulations During mounting, commissioning, operation and maintenance, adhere to the safety regulations, accident prevention regulations and general technical rules applicable to your devices, machines and plants.

⚠ CAUTION
Observe the erection regulations Observe the applicable erection regulations.

NOTICE
Handling • The opening of the housing, the removal of parts and any mechanical deformation or machining of an EPX EtherCAT Box are not permitted!

If an EPX EtherCAT Box is defective or damaged it must be replaced by an equivalent terminal. Do not carry out any repairs to the devices. For safety reasons repairs may only be carried out by the manufacturer.

NOTICE
Contact labeling and pin assignment
The colored labels above the front connection contacts shown in the illustrations of the introductory chapter are only exemplary and not part of the scope of delivery!
A clear assignment of channel and connection designation according to the chapter Connection [▶ 18] to the actual connection contact can be made via the designations on the respective connector as well as via the name plate [▶ 9].
Observe the polarity dependency of connected intrinsically safe circuits, if applicable!

⚠ **WARNING**
Observe the minimum distances according to IEC 60079-14!
Also observe the specified minimum distances between intrinsically safe and non-intrinsically safe circuits according to IEC 60079-14!

3.3   Mounting

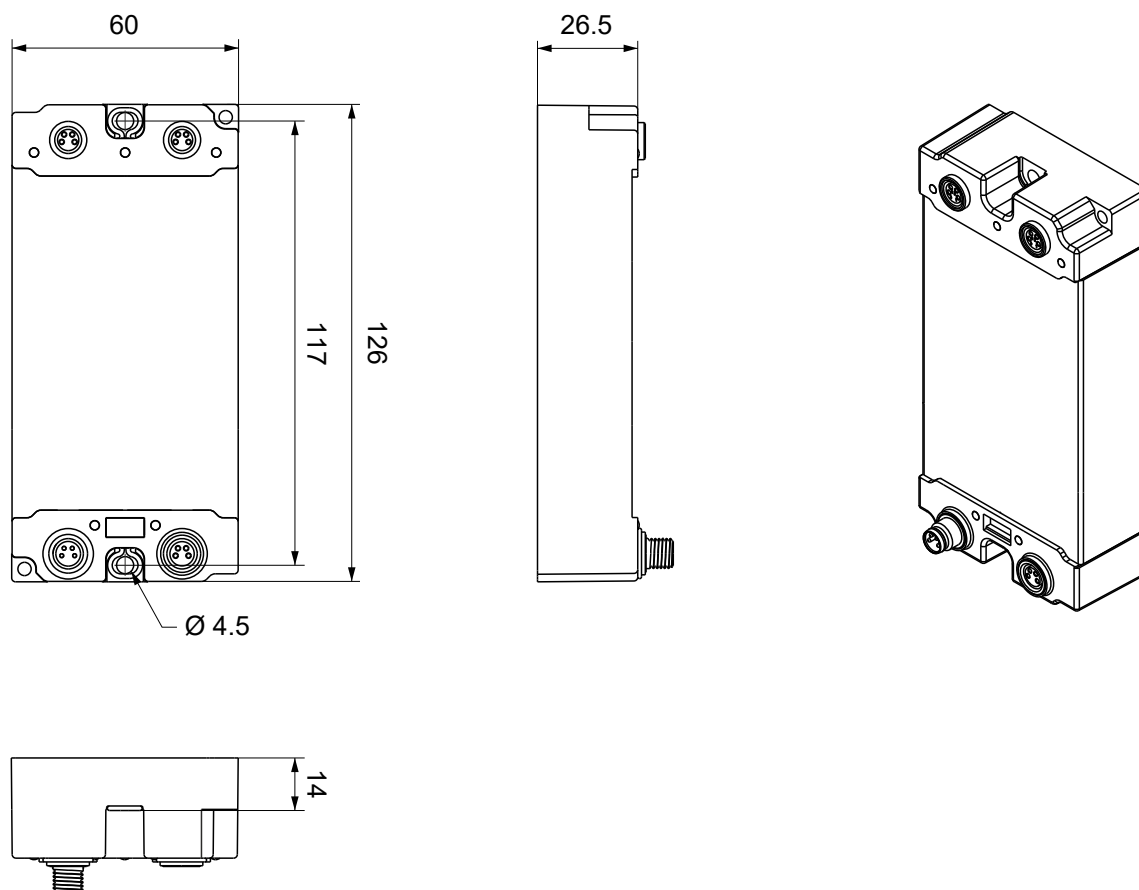| ⚠ WARNING |
|---|
| **Risk of injury through electric shock and damage to the device!**
Bring the system in a safe, de-energized state before you start mounting, dismounting or wiring the EPX EtherCAT Box modules! |

3.3.1   Dimensions

Fig. 3: EPX EtherCAT Box - Dimensions

All dimensions are given in millimeters.
The drawing is not true to scale.

Housing features

Housing material	PA6 (polyamide)
Sealing compound	Polyurethane
Mounting	two mounting holes Ø 4.5 mm for M4
Metal parts	brass, nickel-plated
Contacts	CuZn, gold-plated
Installation position	variable
Protection rating	IP65, IP66, IP67 (conforms to EN 60529) when screwed together
Dimensions (H x W x D)	approx. 126 x 60 x 26.5 mm (without connectors)

3.3.2   Mounting

NOTICE
Protect connections against dirt!
Protect all connections and connectors from contamination during installation of the modules!

NOTICE
Ensure IP67 protection rating!
The IP67 protection rating is only guaranteed if all cables and plugs are connected and unused connections are closed with protective caps!

Mount the module with two M4 screws in the centrally located mounting holes.

Note when mounting that the overall height is increased further by the fieldbus connections. See chapter Accessories.

Mounting Rail ZS5300-0011

The mounting rail ZS5300-0011 (500 mm x 129 mm) has in addition to the M3 treads also pre-made M4 treads to fix 60 mm wide modules via their middle holes.

Up to 14 narrow or 7 wide modules may be mixed mounted.

3.3.3   Functional earth (FE)

EPX EtherCAT Box modules must be grounded.

The center mounting holes with wire loops also serve as functional earth (FE) connections. These two wire loops are not connected internally.

Make sure that the EPX EtherCAT Box is grounded with low impedance via **both** wire loops! You can achieve this, for example, by mounting the box on a grounded machine bed.
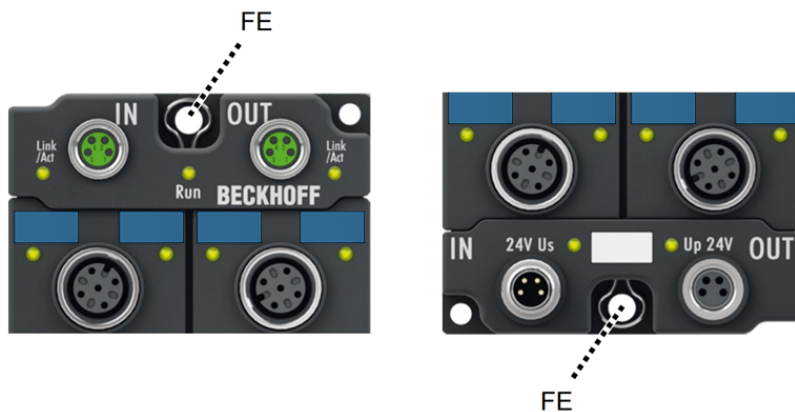

Fig. 4: EPX EtherCAT Box - Functional earth via the fastening holes

3.3.4   Disposal

Products marked with a crossed-out wheeled bin shall not be discarded with the normal waste stream. The device is considered as waste electrical and electronic equipment. The national regulations for the disposal of waste electrical and electronic equipment must be observed.

3.4 Connection

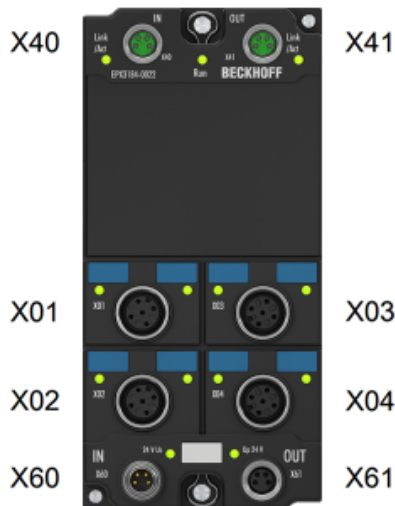| ⚠ **WARNING** |
|:---|
| **Risk of injury through electric shock and damage to the device!** |
| Bring the system in a safe, de-energized state before you start mounting, dismounting or wiring the EPX EtherCAT Box modules! |

3.4.1 Connectors

Fig. 5: Connectors using EPX3184-0022 as an example

Name	Function	Connector type	Tightening torque*
X01	Signal inputs	M12 socket	0.6 Nm
X02			
X03			
X04			
X40	EtherCAT: input	M8 socket	0.4 Nm
X41	EtherCAT: downstream connection		
X60	Supply voltage: input	M8 connector	
X61	Supply voltage: downstream connection	M8 socket	

⚠ **WARNING**
Use torque wrench!
The specified tightening torque must be observed in order to be allowed to use the product in the hazardous area!
• Mount plugs and protective caps on these connectors with a torque wrench; e.g. Beckhoff ZB8801.
• Ensure the correct seating and tightening torque of pre-assembled protective caps. Protective caps are pre-assembled at the factory to protect connectors during transport. They may not be tightened enough to meet the conditions for hazardous area and protection rating IP67.
• Also seal unused connectors with protective caps!

3.4.2 EtherCAT

3.4.2.1 EtherCAT - connector

NOTICE
Danger of confusion: EtherCAT and supply voltages
Defect possible due to mismating of M8 connectors!
• green: EtherCAT
• black: supply voltages

EtherCAT Box modules have two green M8 sockets (X40, X41) for the incoming and outgoing EtherCAT connection.
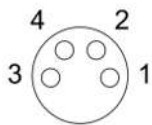

Fig. 6: EtherCAT - connector

Fig. 7: EtherCAT connector - pin assignment

EtherCAT	M8 con-nector	Core colors		
Signal	**Contact**	**ZB9010, ZB9020, ZB9030, ZB9032, ZK1090-6292, ZK1090-3xxx-xxxx**	**ZB9031 and old versions of ZB9030, ZB9032, ZK1090-3xxx-xxxx**	**TIA-568B**
Tx+	1	yellow*	white/orange	white/orange
Tx-	4	orange*	orange	orange
Rx+	2	white*	white/blue	white/green
Rx-	3	blue*	blue	green
Shield	Housing	Shield	Shield	Shield

*) Core colors according to EN 61918

Adaptation of core colors for cables ZB9030, ZB9032, ZK1090-3xxxx-xxxx

For standardization, the core colors of the ZB9030, ZB9032 and ZK1090-3xxx-xxxx cables have been changed to the EN 61918 core colors: yellow, orange, white, blue. So there are different color codes in circulation. The electrical properties of the cables have been retained when the core colors were changed

Capacitive coupling of the metal threads of M8 sockets for EtherCAT

The metal threads of the M8 sockets for the EtherCAT connection (X40, X41) are internally capacitively coupled with circuit components.

3.4.2.2 EtherCAT - status LEDs

Fig. 8: EtherCAT - status LEDs

Link/Act (L/A)

A green LED labelled **Link/Act** is located next to each EtherCAT socket. The LED indicates the communication state of the respective socket.

LED Link/Act	Meaning
off	no connection to the connected EtherCAT device
lit	LINK: connection to the connected EtherCAT device
flashes	ACT: communication with the connected EtherCAT device

Run

Each EtherCAT device has a green LED labeled **Run**. The LED signals the status of the device in the EtherCAT network.

LED Run	Meaning
off	Device is in "Init" state
flashes uniformly	Device is in "Pre-Operational" state
flashes sporadically	Device is in "Safe-Operational" state
lit	Device is in "Operational" state

NOTICE

EtherCAT system documentation

For further information on EtherCAT states etc. please refer to the EtherCAT system documentation, which is also available from the Beckhoff homepage on the product page of your EtherCAT device under *Documentation and Downloads / Technical Documentation*.

3.4.2.3 EtherCAT - cables

For the connection of EtherCAT devices use shielded Ethernet cables which at least comply with category 5 (CAT5) according to EN 50173 or ISO/IEC 11801.

EtherCAT uses four wires for signal transmission. Thanks to automatic line detection ("Auto MDI-X"), both symmetrical (1:1) or cross-over cables can be used between Beckhoff EtherCAT devices.

NOTICE

Infrastructure for EtherCAT/Ethernet
Technical recommendations and notes for design, implementation and testing

For further information on EtherCAT cables etc. please refer to the documentation Infrastructure for EtherCAT/Ethernet, which is also available from the Beckhoff homepage on the product page of your EtherCAT device under *Documentation and Downloads / Technical Documentation*.

3.4.3   Power supply

3.4.3.1   Power supply - connector

NOTICE
Danger of confusion: EtherCAT and supply voltages
Defect possible due to mismating of M8 connectors!
• green: EtherCAT
• black: supply voltages

The EtherCAT Box is supplied with two supply voltages:

- Control voltage Us
- Peripheral voltage Up

The control voltage Us (pins 1 and 3) supplies the EtherCAT interface.
The peripheral voltage Up (pins 2 and 4) supplies the field side (connected sensors/actuators).

Fig. 9: Power supply connector - input (left), downstream connection (right)

Fig. 10: Connector of the power supply - pin assignment

Contact	Function	Description	Core color[*]
1	U_S	Control voltage	brown
2	U_P	Peripheral voltage	white
3	GND_S	GND to U_S	blue
4	GND_P	GND to U_P	black

[*]) The core colors apply to cables of type: Beckhoff ZK2020-3xxx-xxxx

The contacts for the supply voltages pin 1 (U_S) and pin 2 (U_P) are electrically isolated from each other. The ground potentials of the supply voltages pin 3 (GND_S) and pin 4 (GND_P) are also electrically isolated from each other.

To simplify installation, Us and Up can be supplied via the same power supply.

No connection of the metal threads of M8 sockets for the power supply

The metal threads of the M8 sockets for the power supply (X60, X61) are not conductively connected to circuit components of the EPX EtherCAT Box.

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3.4.3.2 Power supply - status LEDs

Fig. 11: Status LEDs for the supply voltages

LED	Display	Meaning
U_S (control voltage)	off	Supply voltage U_S is not present
	green illuminated	Supply voltage U_S is present
U_P (peripheral voltage)	off	Supply voltage U_P is not present
	green illuminated	Supply voltage U_P is present

3.4.3.3 Conductor losses

Take into account the voltage drop on the supply line when planning a system. Avoid the voltage drop being so high that the supply voltages at the box lies below the minimum nominal voltage.
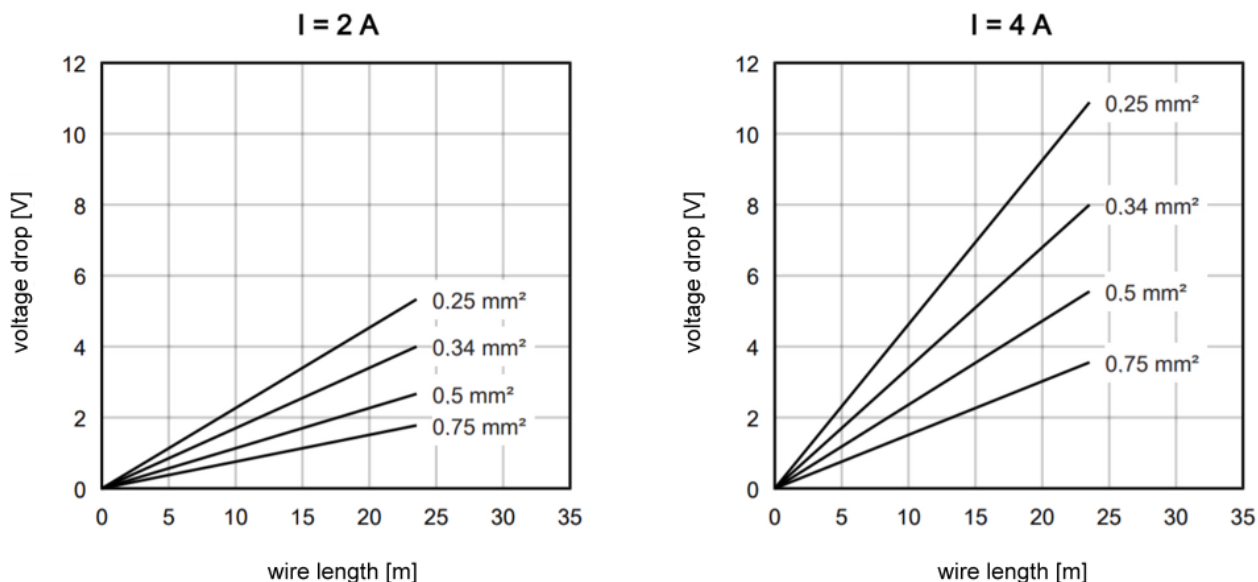
Fig. 12: Voltage drop on the supply line

Voltage fluctuations of the power supply unit must also be taken into account.

3.4.4 Shielding and potential separation

i **Shielding**

Encoder, analog sensors and actors should always be connected with shielded, twisted paired wires!

⚠ **CAUTION**

Observe installation requirements in areas of potentially explosive atmospheres!

During installation, observe the requirements for cables, shielding and earth potential equalization in areas of potentially explosive atmospheres according to IEC 60079-11, IEC 60079-14 and IEC 60079-25!

3.4.5   Signal inputs
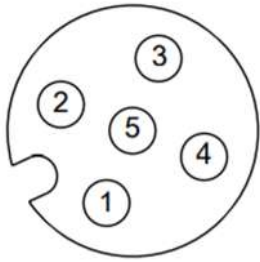
3.4.5.1   Signal inputs - connectors

Fig. 13: M12 connector of the inputs - pin assignment

Contact (pin)	Symbol	Description
1	RL+ n*	for channel n*
2	R+ n*	for channel n*
3	RL- n*	for channel n*
4	R- n*	for channel n*
5	-	reserved

*) n applies to channel 1 ... 4

⚠ WARNING

The reserved contacts (pins) of the connections must not be connected or grounded!

- Do not connect any signals, voltages or ground potential to the reserved contacts!
- Pre-assembled connection cables that have the cable shield connected to pin 5 must not be used with the EtherCAT EPX Box modules!
- The length of the connected sensor cable must not exceed 30 meters!

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i   **EMC shield clamp**

Depending on the application, it may be necessary to ground the shield of the sensor cable on the EtherCAT Box side. In this case, use the ZB8513-0002 shield clamp to connect the shield to the FE potential.

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i   **No connection of the metal threads of M12 sockets for the sensor connection**

The metal threads of the M12 sockets for the sensor connection (X01 to X08) are not conductively connected to circuit components of the EPX EtherCAT Box.

3.4.5.2   LED displays

The EPX3204-0022 EtherCAT Box has an LED for each channel that signals the status. The following table is intended for the respective LED number of a channel.

Fig. 14: EPX3204-0022 - LEDs

LED display

LED	Color	Meaning
Error	red	The measured value of the channel is in the invalid range of the set characteristic curve. A short circuit or a wire break may be present.

4   Appendix

4.1   EtherCAT AL Status Codes

For detailed information please refer to the <u>EtherCAT system description</u>.

4.2   UL notice

i **Application**

The modules are intended for use with Beckhoff's UL Listed EtherCAT System only.

i **Examination**

For cULus examination, the Beckhoff I/O System has only been investigated for risk of fire and electrical shock (in accordance with UL508 and CSA C22.2 No. 142).

i **For devices with Ethernet connectors**

Not for connection to telecommunication circuits.

Basic principles

Two UL certificates are met in the Beckhoff EtherCAT product range, depending upon the components:

1. UL certification according to UL508. Devices with this kind of certification are marked by this sign:

2. UL certification according to UL508 with limited power consumption. The current consumed by the device is limited to a max. possible current consumption of 4 A. Devices with this kind of certification are marked by this sign:
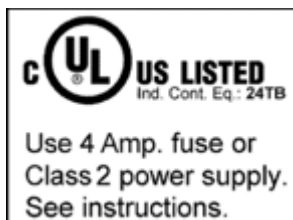
Almost all current EtherCAT products (as at 2010/05) are UL certified without restrictions.

Application

If *restricted* certified devices are used, the current consumption at 24 V_{DC} must be limited accordingly by supplying

- from an isolated source protected by a fuse of max. 4 A (according to UL248) or
- from a voltage supply complying with *NEC class 2*.
  An *NEC class 2* voltage source must not be connected in series or parallel with another *NEC class 2* voltage source!

These requirements apply to the supply of all EtherCAT bus couplers, power supply terminals, bus terminals and their power contacts.

4.3   Support and Service

Beckhoff and their partners around the world offer comprehensive support and service, making available fast and competent assistance with all questions related to Beckhoff products and system solutions.

Beckhoff's branch offices and representatives

Please contact your Beckhoff branch office or representative for local support and service on Beckhoff products!

The addresses of Beckhoff's branch offices and representatives round the world can be found on her internet pages: www.beckhoff.com

You will also find further documentation for Beckhoff components there.

Support

The Beckhoff Support offers you comprehensive technical assistance, helping you not only with the application of individual Beckhoff products, but also with other, wide-ranging services:

- support
- design, programming and commissioning of complex automation systems
- and extensive training program for Beckhoff system components

Hotline:	+49 5246 963 157
e-mail:	support@beckhoff.com
web:	www.beckhoff.com/support

Service

The Beckhoff Service Center supports you in all matters of after-sales service:

- on-site service
- repair service
- spare parts service
- hotline service

Hotline:	+49 5246 963 460
e-mail:	service@beckhoff.com
web:	www.beckhoff.com/service

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